OnCell G2150I User's Manual

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www.moxa.com/product

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OnCell G2150I User's Manual

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1

Introduction

MOXA's OnCell G2150I industrial GSM/GPRS Modem gives you an easy way to connect your remote RS-232/422/485 serial devices to the GSM and GPRS mobile networks.

The following topics are covered in this chapter:

- **Overview**
- **Package Checklist**
- **Product Features**
- **Product Specifications**
- **Serial Port Pin Assignments**

Overview

The OnCell G215I is an isolated quad-band GSM/GPRS modem that transmits data and short messages (SMS) over GSM/GPRS mobile networks. The G2151I can be used to improve the efficiency of your maintenance and communication, and does not require a high level of technical knowledge to operate. Separate RS-232 and RS-422/485 interfaces are built in, each with 2.5 KV RMS isolation for one minute and 15 KV ESD surge protection. The two serial interfaces make the OnCell G2150I ideal for attaching all kinds of devices, such as stand-alone controllers, PC COM ports, and multi-drop electric meters. The enclosure is IP30-rated and can be mounted on a DIN-rail or on the wall. The unit has a 12 to 48 VDC power input, allowing different types of field power sources to be attached. An array of LED indicators provides ample status information, including signal strength and current mode of communication, such as GSM CSD (circuit-switch data mode) mode or GPRS.

Package Checklist

Each OnCell G2150I GSM/GPRS Modem is shipped with the *Standard Accessories* listed below. The *Optional Accessories* can be purchased separately.

Standard Accessories

- Document & Software CD
- 0 dBi mini magnetic SMA antenna
- Power jack to TB cable
- Warranty Statement
- Quick Installation Guide

NOTE: *Please notify your sales representative if any of the above items are missing or damaged.*

Optional Accessories

- Power Adaptor
- High-gain antenna: 3 dBi/25 cm, mini magnetic SMA, 3 meters
- High-gain antenna: 5 dBi/37 cm, magnetic mount SMA, 3 meters
- CBL-F9M9-150 (male DB9 to female DB9 RS-232 cable, 100 cm)
- CBL-F9M9-20 (male DB9 to female DB9 RS-232 cable, 20 cm)
- UPort 1110 (1-port RS-232 USB-to-Serial Adaptor)

Product Features

- Quad-band 900/1800, 850/1900 MHz GSM/GPRS
- GPRS Class 10
- Circuit-switched Data mode supported up to 14,400 bps
- SMS (short message) support
- Seperate RS-232 and RS-422/485 serial interfaces
- 2.5 KV RMS for 1 min isolation for all serial signals
- 15 KV ESD surge protection
- LED indicators for Cellular Status and Signal Level
- DIN-Rail or Wall Mountable IP30 enclosure

Product Specifications

Cellular Communication

Standard Compliance	GSM (Global Service for Mobile) and GPRS (General Packet Radio Service)
Radio Band Selection	Quad-band 850 MHz, 900 MHz, 1800 MHz, and 1900 MHz
Tx Power	1-watt GSM 1800/1900, 2-watt EGSM 900/ GSM 850
GPRS Multi-slot Class	Class 10; Coding Schemes: CS1 to CS4
GPRS Terminal Device Class	Class B (simultaneous GPRS/CSD connections are not supported)
CSD Data Transmission Rate	Up to 14,400 bps
SMS	Point-to-point Text/PDU: Mobile Originated (MO) and Mobile Terminated (MT Cell Broadcast: in accordance with GSM 07.05)
SIM Control	SIM Control: 3V/1.8V Interface
Antenna Connector	SMA
Antenna	0 dBi/10 cm, mini magnetic SMA, 3 meters

	GSM 850	EGSM 900
RX Frequency	869 to 894 MHz	925 to 960 MHz
TX Frequency	824 to 849 MHz	880 to 915 MHz
RF Power Stand	2W at 12.5% duty cycle	2W at 12.5% duty cycle
Impedance	50 ohms	
VSWR	< 2	
Typical Radiated Gain	0 dBi on azimuth plane	

	GSM 1800	GSM 1900
RX Frequency	1805 to 1880 MHz	1930 to 1990 MHz
TX Frequency	1710 to 1785 MHz	1850 to 1910 MHz
RF Power Stand	1W at 12.5% duty cycle	1W at 12.5% duty cycle
Impedance	50 ohms	
VSWR	< 2	
Typical Radiated Gain	0 dBi on azimuth plane	

Serial Port

No. of ports	1
Interface	Separate RS-232 and RS-422/485
Port Type	RS-232: Female DB9 RS-422/485: 5-pin Terminal Block

Serial Communication Parameters

Parity	None, Even, Odd, Space, Mark

Data Bits	7, 8
Stop Bit(s)	1, 2 (parity = None)
Flow Control	RTS/CTS, None
Transmission Speed	300 bps to 115.2 Kbps
RS-422/485 Termination	120 ohm (DIP switch)
RS-422/485 Pull High/Low	150 Kohm, 1 Kohm (DIP switch)
Isolation	2.5 KV RMS for 1 minute (all signals)
Surge Protection	15 KV ESD

Power Requirements

Power Input	12 to 48 VDC
Power Consumption	Idle: 50 mA @ 12V Data link: 300-900 mA (peak) @ 12V

Mechanical Specifications

Material	PC+ABS, IP30 protected
Dimensions (W x D x H)	27 x 123 x 79 mm
Weight:	150 ±5g

Environment

Operating Temperature	0 to 55°C (32 to 131°F), 5 to 95%RH
Storage Temperature	-40 to 75°C (-4 to 167°F), 5 to 95%RH

Regulatory Approvals

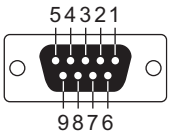
CE, FCC	Class A

Limited Warranty

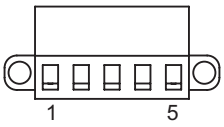
Warranty	5 years

Serial Port Pin Assignments

Female DB9 (RS-232 Port)



Terminal Block (RS-422/485 Port)



RS-232/422/485 Pinouts

Pin	RS-232	RS-422	RS-485 (4-wire)	RS-485 (2-wire)
1	DCD	TxD+	TxD+	---
2	TxD	TxD-	TxD-	---
3	RxD	RxD+	RxD+	Data + (B)
4	DSR	RxD-	RxD-	Data – (A)
5	GND	GND	GND	GND
6	DTR			
7	CTS			
8	RTS			

2

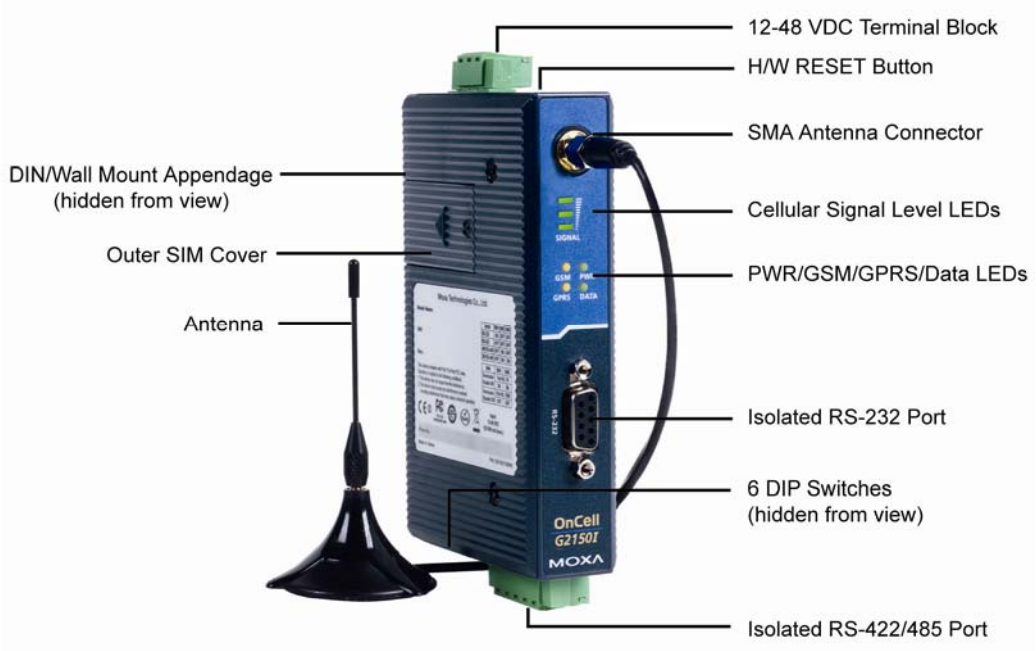
Getting Started

This chapter includes information about installing the OnCell G2150I.

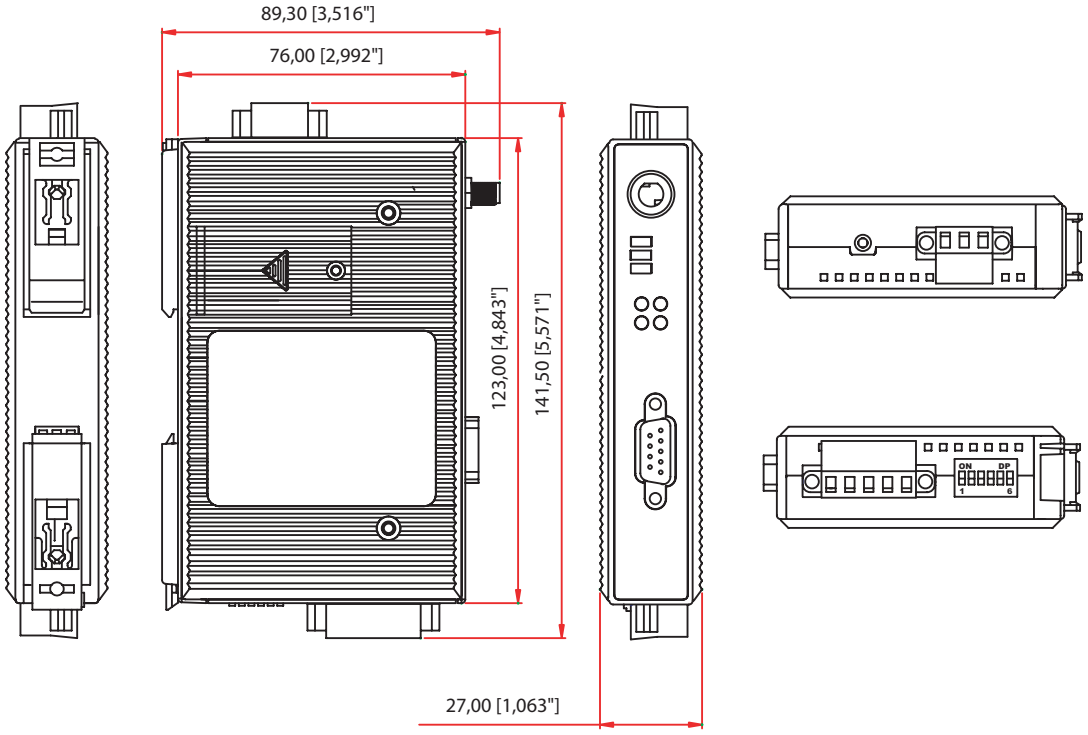
The following topics are covered in this chapter:

- **Panel Layouts**
- **Dimensions**
- **Connecting the Hardware**
  - Wiring Requirements
  - SIM Card Installation
  - DIN-Rail/Wall Mounting
  - Connecting the Antenna
  - Connecting the Power
  - Connecting to a Serial Device
  - DIP Switches
  - LED Indicators

Panel Layouts



Dimensions



Connecting the Hardware

This section describes how to connect the OnCell G2150I GSM/GPRS Modem to a host PC or serial devices for first time testing purposes. The topics covered in this section are Wiring Requirements, SIM Installation, DIN-Rail/Wall Mounting, Connecting the Antenna, Connecting the Power, Connecting to a Serial Device, and LED Indicators.

Wiring Requirements

ATTENTION

Safety First!

Be sure to disconnect the power cord before installing and/or wiring your device.
Be sure the OnCell G2150I is physically secured at one location and cannot easily moved.

Wiring Caution!

Calculate the maximum possible current in each power wire and common wire. Observe all electrical codes dictating the maximum current allowable for each wire size.

If the current goes above the maximum ratings, the wiring could overheat, causing serious damage to your equipment.

Temperature Caution!

Be careful when handling the device. When plugged in, the device's internal components generate heat, and consequently the casing may feel hot to the touch.

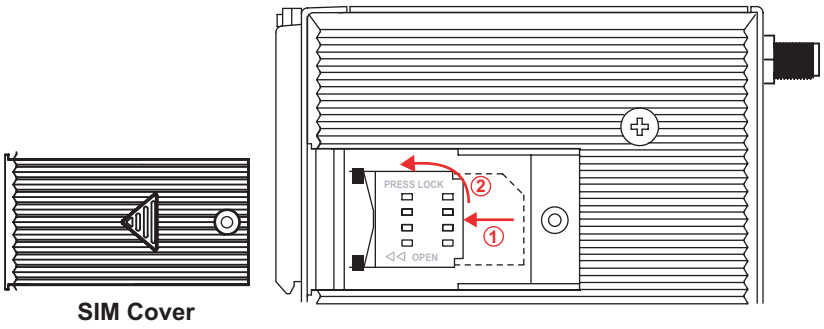
You should also pay attention to the following items:

- Use separate paths to route wiring for power and devices. If power wiring and device wiring paths must cross, make sure the wires are perpendicular at the intersection point.

  NOTE: Do not run signal or communication wiring and power wiring in the same wire conduit. To avoid interference, wires with different signal characteristics should be routed separately.
- Use the type of signal transmitted through a wire to determine which wires should be kept separate. The rule of thumb is that wiring that shares similar electrical characteristics can be bundled together.
- Keep input wiring and output wiring separate.
- Where necessary, it is advisable to label the wiring to all devices in the system.

SIM Card Installation

In order to protect the SIM card, the SIM card holder is hidden inside the G2150I modem. You will need to unscrew and remove the outer SIM card cover to install the SIM card.



Follow these steps to remove or install the SIM card:

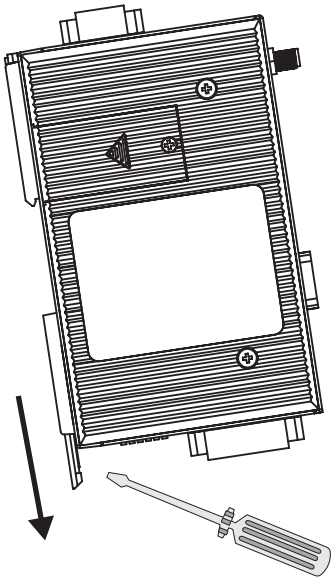
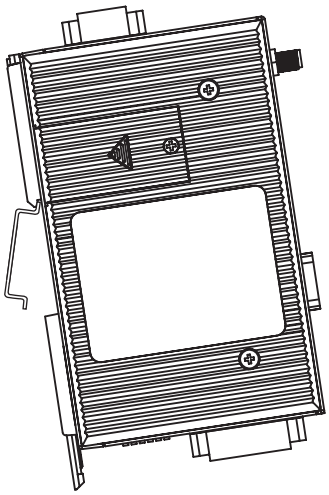
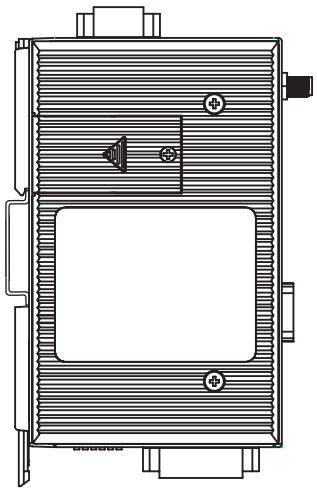
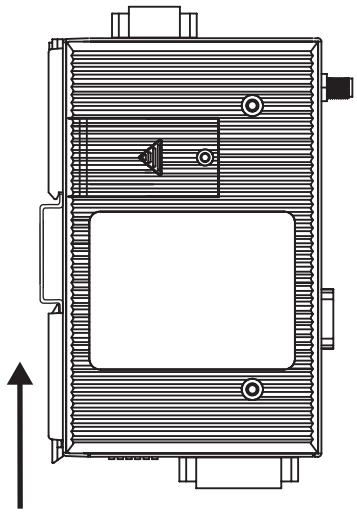
1. Remove the screw holding the outer SIM card cover.
2. Push the outer SIM card cover to the left to remove it.
3. Push the SIM card holder to the left, and then rotate it upwards to expose the SIM card slot.
4. (a) Remove the SIM card from the SIM card slot, or
   (b) Insert the SIM card into the SIM card slot.
5. Reverse the above steps to replace the outer SIM card cover.

NOTE The SIGNAL LEDs on the front panel provide a convenient way of checking if the SIM card is installed properly. If the antenna is installed and the network is operating normally, then at least one of the three SIGNAL LEDs should be illuminated at all times. If none of the LEDs are illuminated, then the SIM card may not be installed properly. This is because the PIN code is stored on the SIM card; if the PIN code cannot be accessed, then the modem will not be accessible from over the network.

DIN-Rail/Wall Mounting

The OnCell G2150I's built-in mounting appendages are suitable for mounting the modem to a flat wall or installing it on a DIN-rail. Follow the intructions in the figures below to install the OnCell G2150 on a DIN-rail.

NOTE Before mounting the OnCell G2150I, we strongly recommend that you first remove the antenna connection.

STEP 1: Use a flat-blade screwdriver to pull the bottom mounting appendage downwards.	STEP 2: Insert the upper edge of the DIN-rail under the upper mounting appendage.
	
STEP 3: Rotate the modem so that the bottom edge of the DIN-rail is lying above the bottom mounting appendage.	STEP 4: Push the bottom mounting appendage updward so that it holds the modem to the DIN-rail.
	

NOTE

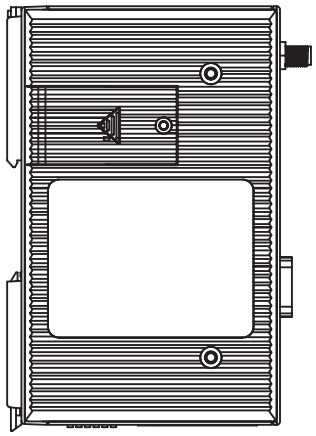
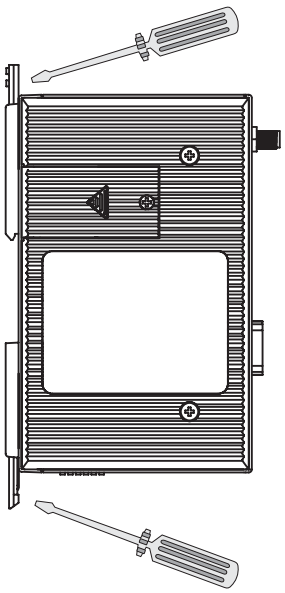
Grounding the OnCell G2150I

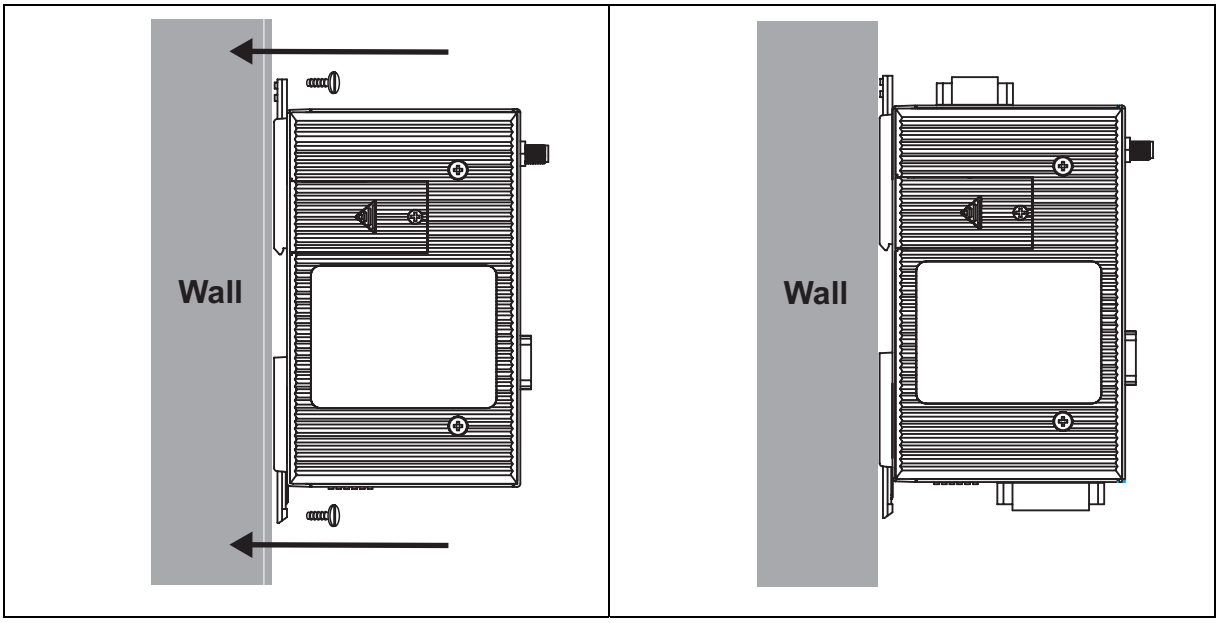
The OnCell G2150I has two grounding points. One point is one pin of the 3-pin Power Terminal block, and the other point is under the bottom DIN-rail appendage.

- **DIN-Rail Mounted:** In this case, you should ground the DIN-rail itself, since the grounding point under the modem's bottom DIN-rail appendage will be in direct with the DIN-rail. Be sure to ground the DIN-rail before connecting the modem to the DIN-rail.
- **Wall or Panel Mounted:** In this case, run a ground wire from the right-most pin of the 3-pin power terminal block. Be sure to connect the ground wire before connecting devices to the modem.

Grounding and wire routing help limit the effects of noise due to electromagnetic interference (EMI).

Follow the intructions below to attach the OnCell G2150 to a wall.

STEP 1: Remove the 3-pin power terminal block and the 5-pin RS-422/485 terminal block from the modem.	STEP 2: Use a flat-blade screw driver to pull out both the top and bottom mounting appendages.
	
STEP 3: Use two screws, one for each mounting appendage, to attach the modem to the wall.	STEP 4: You may now reattach the 3-pin power terminal block and the 5-pin RS-422/485 terminal block to the modem.



Connecting the Antenna

ATTENTION

You should maintain a separation distance of at least 20 cm (8 inches) between the transmitter's antenna and the body of the user or nearby persons. The modem is not designed for or intended to be used in portable applications within 20 cm (8 inches) of the body of the user.

Switch OFF the G2150I GSM/GPRS Modem in the following circumstances:

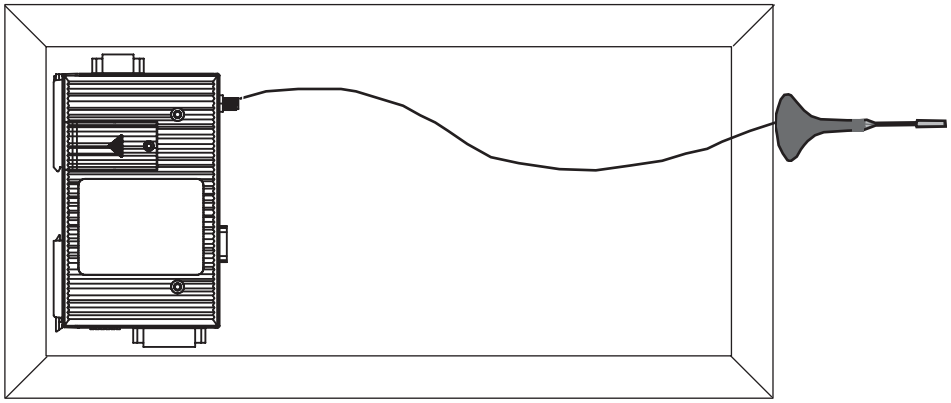
- When in an aircraft.
- When around gasoline or diesel-fuel pumps and before filling your vehicle with fuel.
- When in hospitals and any other places where medical equipment may be in use.

Respect restrictions on the use of radio equipment in fuel depots, chemical plants, and where blasting operations are in progress.

There may be a hazard associated with the operation of the OnCell G2150I close to inadequately protected personal medical devices such as hearing aids and pacemakers. Consult the manufacturer of the medical device to determine if it is adequately protected.

Operation of the OnCell G2150I GSM/GPRS Modem close to other electronic equipment may also cause interference if the equipment is inadequately protected. Observe any warning signs and manufacturers' recommendations.

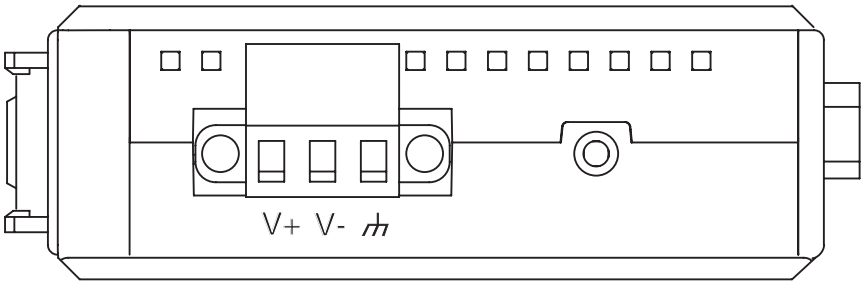
All OnCell G2150I GSM/GPRS Modems are shipped with a 0 dBi mini magnetic SMA antenna. The 3-meter patch cords are ideal for installing the modem in places such as a metal cabinet or a vending machine.



Remote Cabinet

Connecting the Power

The 3-pin power terminal block allows the OnCell G2150I to be attached to various kinds of field power sources that support 12 to 48 VDC. Connect the power wire to the OnCell G2150's power jack. The "PWR" LED will show a solid green color once the system is ready.



Top Panel

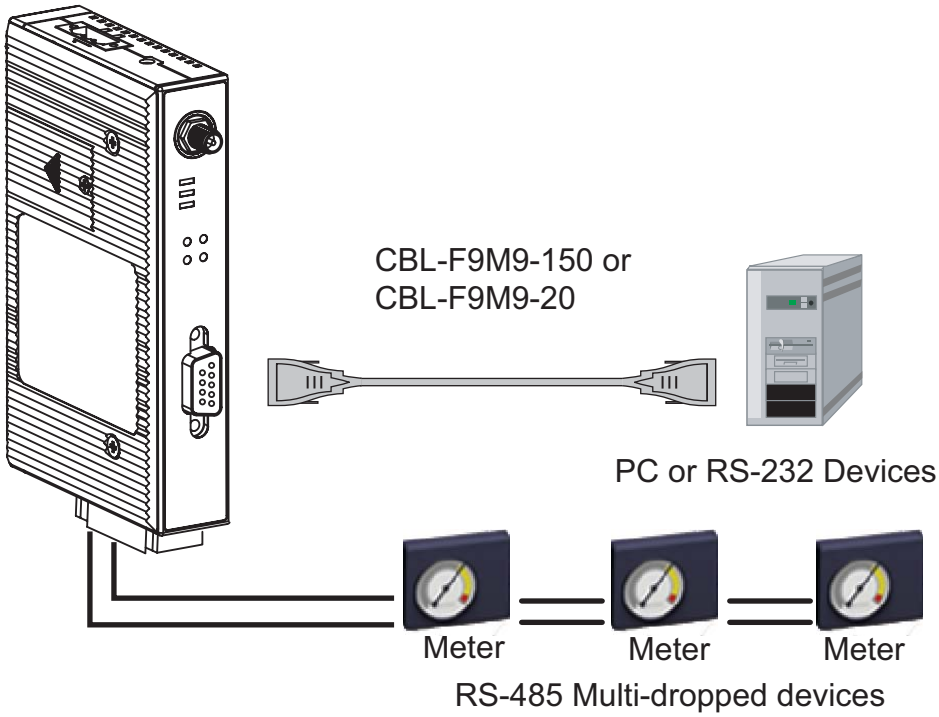
To use an AC power source instead of the DC power supply, use the "Power Jack to TB Cable" accessory that came with the modem. Other types of AC power adaptors that can be used with the OnCell G2150I are listed on MOXA's website at the following url:

http://www.moxa.com/product/Software_Accessories.htm#Power

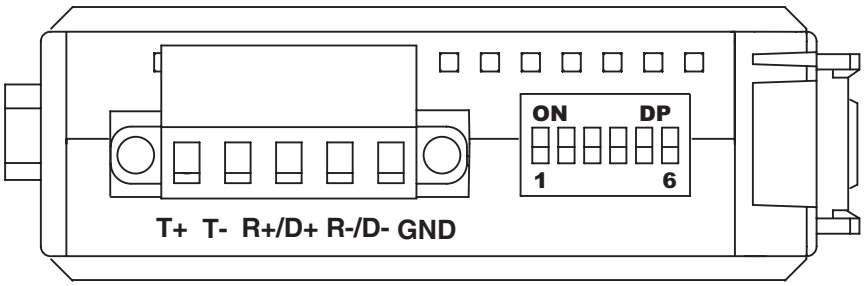
Connecting to a Serial Device

The separate built-in RS-232 and RS-422/485 serial interfaces come with two types of protection: (1) a high quality 2.5 KV RMS for 1 min isolation, and (2) 15 KV ESD surge protection. Providing this type of protection makes the OnCell G2150I ideal for attaching to different devices, such as a stand-alone controller, a PC's COM port, or even multi-drop electric meters.

The female RS-232 port is designed to match the pinouts of a standard D-shell connector. A direct DB9M-9F cable, such as MOXA's CBL-F9M9-150 (100 cm) or CBL-F9M9-20 (20 cm), can be used to connect a host computer or serial device.



The 5-pin terminal block on the bottom panel of the OnCell G2150I provides the necessary wiring for RS-422, 2-wire RS-485, and 4-wire RS-485 connections. In addition, the OnCell G2150I's DIP switches can be used to activate the built-in 120 ohm terminal resistor if required. Pull high/low resistor adjustments are also allowed.

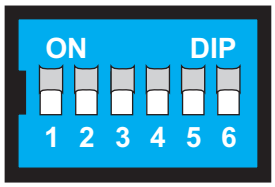


Bottom Panel

DIP Switches

There are 6 DIP switches located on the modem's bottom panel.

- DIP switches 1, 2, and 3 determine which Serial Interface will be used.
- DIP switch 4 is used to enable or disable the Termination Resistor.
- DIP switches 5 and 6 are used to select the value of the Pull High/Low Resistor.



Serial Interface

	SW1	SW2	SW3
RS-232	ON	OFF	OFF
RS-422	OFF	OFF	OFF
4W RS-485	OFF	ON	OFF
2W RS-485	OFF	ON	ON

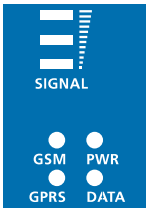
Status of Termination Resistor

	SW4
Terminator Enabled	ON
Terminator Disabled	OFF

Value of Pull High/Low Resistor

	SW5	SW6
1K	ON	ON
150K	OFF	OFF

LED Indicators



Name	Color	Function
SIGNAL (3 LEDS)	Green	Signal Level (at least 2 LEDs must illuminated for data transmission)
PWR	Green	Activation of DC Power
GSM	Amber	GSM CSD Connected
GPRS	Amber	GPRS Connected
DATA	Green	Serial Tx/Rx

Number of illuminated Signal LEDs	Type of signal that can be transmitted
None	No signal, or SIM card is not installed properly
1 LED	Weak or insufficient (SMS only)
2 LEDs	Average (good for GSM CSD and GPRS connections)
3 LEDs	Exceptional (good for GSM CSD and GPRS connections)

3

AT Command Set

The AT Command Set can be used to operate, configure, and query the OnCell G2150I GSM/GPRS modem. This chapter includes information about the AT Command Set of the OnCell G2150I GSM/GPRS Modem.

The following topics are covered in this chapter:

- **AT Command Set Introduction**
- **Installing MOXA PCommLite 2000**
- **AT Command Examples**
- **Selecting the Radio Band**
- **PIN Code Management**
- **Serial Line Settings**
- **2-wire RS-485 Communication**
- **Additional Information**

AT Command Set Introduction

The OnCell G2150I GSM/GPRS modem supports the guidelines known as the "V.25ter AT Command Set." The AT prefix (also known as the Attention Code) signals the modem that one or more commands are to follow. The AT Command Set is the industry standard line-oriented command language used to communicate with the modem. The OnCell G2150I GSM/GPRS modem is always either in the command mode, or the on-line mode. The OnGell G2150I GSM/GPRS modem starts up in command mode when it is first switched on. Commands are only accepted by the modem when it is in command mode. Commands that are input when the modem is on-line, are treated as data, not as commands. Commands may be entered from terminal software such as Windows HyperTerminal, or MOXA PComm Lite Terminal Emulator.

Settings made with AT commands are automatically reused by the modem until another command is received to change the settings, or the modem is turned off.

All but two of the commands must begin with the characters AT. The two exceptions are the escape sequence (+++), and the repeat command (A/). The command line prefix (letters AT) and the command sequences that follow, can be typed in upper case or lower case, but the cases must not be mixed. More than one command can be typed on one line, and can be separated by spaces to make the commands easier to read. The spaces are ignored by the modem's command interpreter. The command line buffer accepts up to 39 characters including, "A" and "T". Spaces, carriage returns, and line feed characters are not placed in the buffer, and do not count against the 39 character limitation. If more than 39 characters are entered, or a syntax error is found anywhere in the command line, the modem returns an ERROR result code, and the command input is ignored.

The modem will acknowledge most commands almost immediately. As soon as you type in a command ending with the carriage return character, your modem will respond with OK.

NOTE `+++`
The 3 plus signs are used for the *Escape Character Sequence*. After you have connected to another modem, you may need to return to command mode to modify the modem's configuration or to hang up. To do this, leave your keyboard idle (press no keys) for at least one second, and then press "+" three times. This is one of the two commands that do not use the AT prefix (note that you do not need to press enter). After a moment, the modem will respond with OK, indicating you have been returned to Command mode.

Installing MOXA PComm Lite 2000

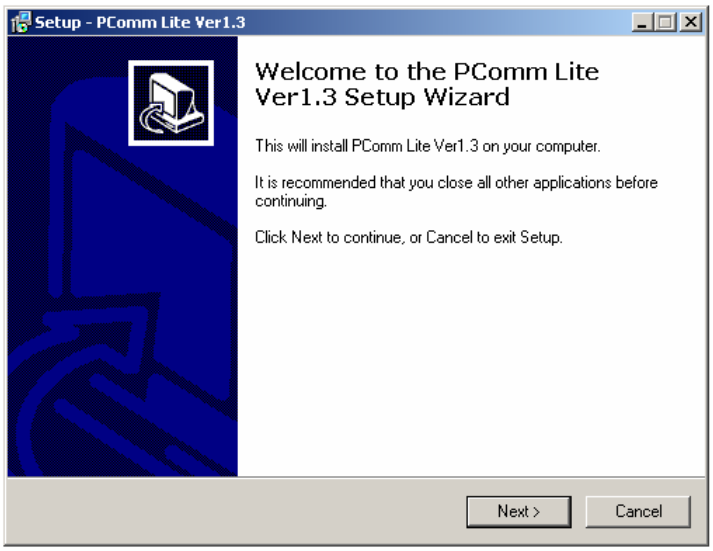
The following instructions explain how to install the MOXA PComm Lite Package. After installing PComm Lite, you can use the built-in MOXA Terminal Emulator to handle your modem operations.

NOTE MOXA PComm Lite 2000 can only be used with Windows 2000/XP/2003/Vista. Windows 98/ME/NT users must install MOXA PComm Lite, which can be downloaded from MOXA's Website (www.moxa.com.)

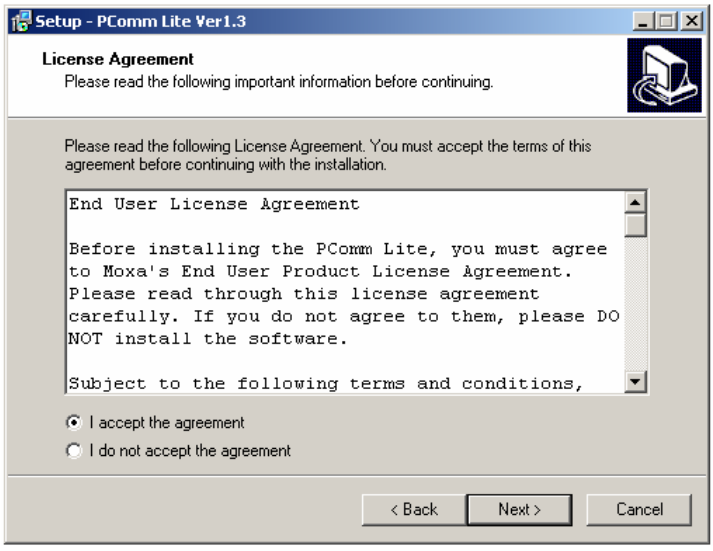
1. The installation file is located in the **PCommLite2000** folder on the Document and Software CD. The file name is **setup_pcommlite_1.3.exe**.

2. Double Click on the "setup_pcommlite_1.3.exe" to start the installation.

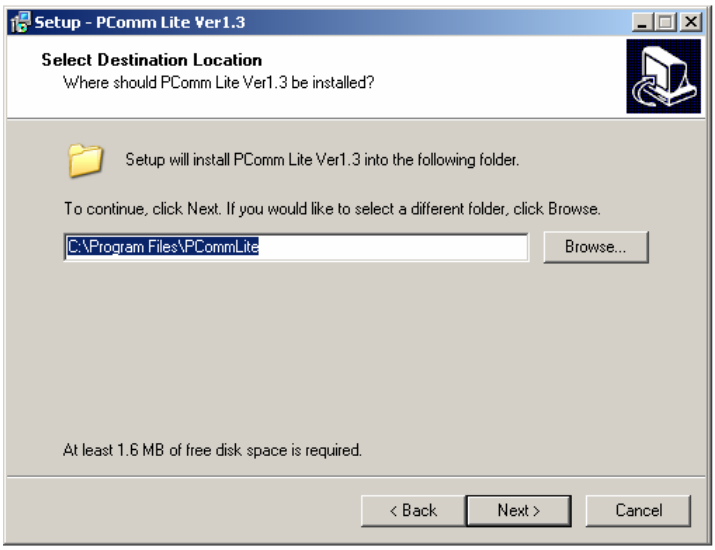
3. Click on **Next** to proceed.


Setup - PComm Lite Ver1.3
Welcome to the PComm Lite Ver1.3 Setup Wizard
This will install PComm Lite Ver1.3 on your computer.
It is recommended that you close all other applications before continuing.
Click Next to continue, or Cancel to exit Setup.
Next >
Cancel

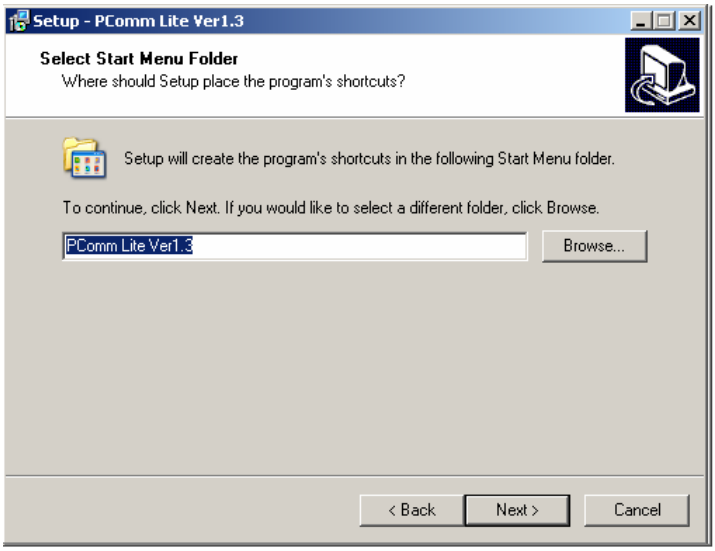
4. Click the **I accept the agreement** radio button, and then click on **Next** to proceed.


Setup - PComm Lite Ver1.3
License Agreement
Please read the following important information before continuing.
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.
End User License Agreement
Before installing the PComm Lite, you must agree to Moxa's End User Product License Agreement. Please read through this license agreement carefully. If you do not agree to them, please DO NOT install the software.
Subject to the following terms and conditions,
I accept the agreement
I do not accept the agreement
< Back
Next >
Cancel

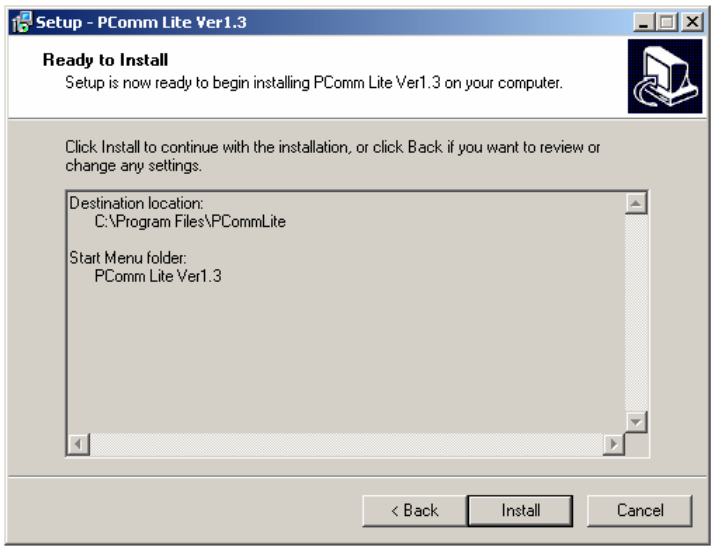
5. Click on **Next** to proceed.


Setup - PComm Lite Ver1.3
Select Destination Location
Where should PComm Lite Ver1.3 be installed?
Setup will install PComm Lite Ver1.3 into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files\PCommLite
Browse...
At least 1.6 MB of free disk space is required.
< Back
Next >
Cancel

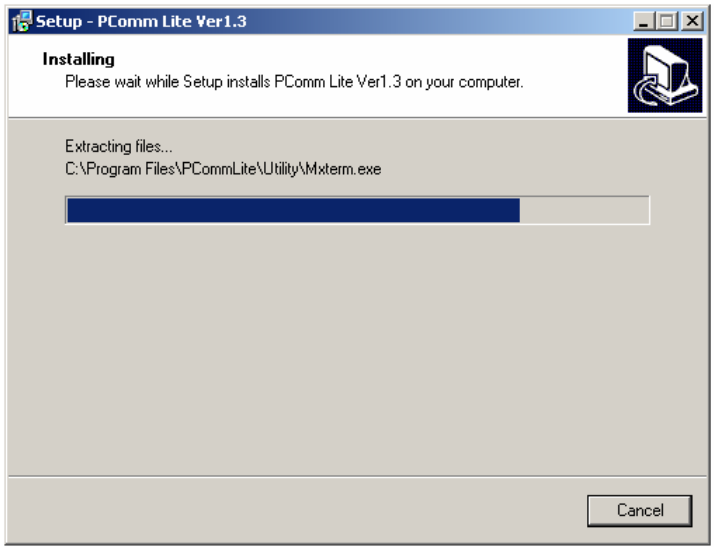
6. Click on **Next** to proceed.


Setup - PComm Lite Ver1.3
Select Start Menu Folder
Where should Setup place the program's shortcuts?
Setup will create the program's shortcuts in the following Start Menu folder.
To continue, click Next. If you would like to select a different folder, click Browse.
PComm Lite Ver1.3
Browse...
< Back
Next >
Cancel

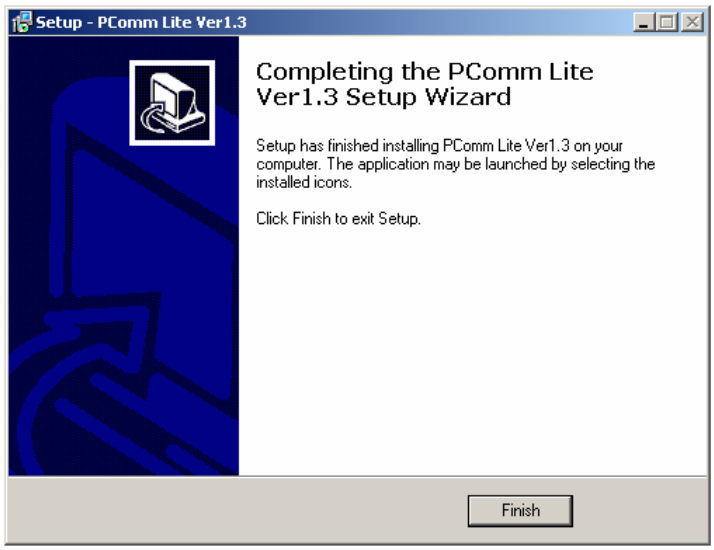
7. Click the **Install** button to start installing the software.


Setup - PComm Lite Ver1.3
Ready to Install
Setup is now ready to begin installing PComm Lite Ver1.3 on your computer.
Click Install to continue with the installation, or click Back if you want to review or change any settings.
Destination location:
C:\Program Files\PCommLite
Start Menu folder:
PComm Lite Ver1.3
< Back
Install
Cancel

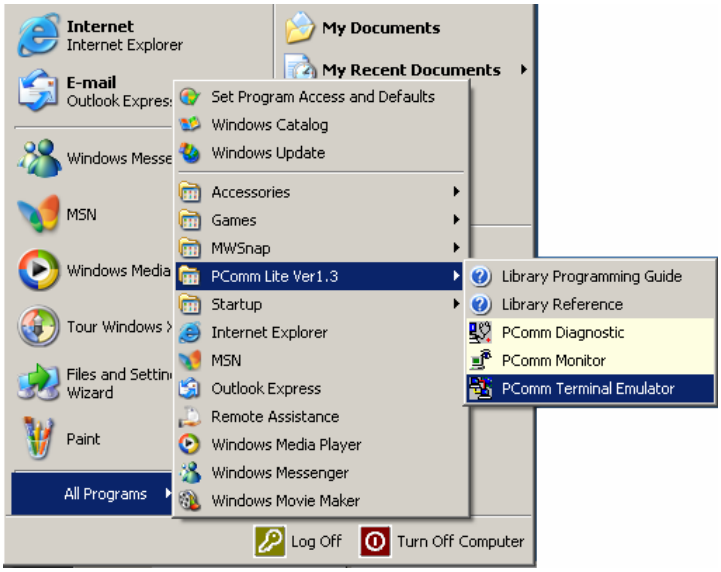
8. Wait patiently while the software is installed.



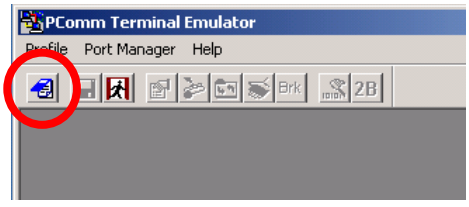
9. Click on **Finish**.


Setup - PComm Lite Ver1.3
Completing the PComm Lite Ver1.3 Setup Wizard
Setup has finished installing PComm Lite Ver1.3 on your computer. The application may be launched by selecting the installed icons.
Click Finish to exit Setup.
Finish

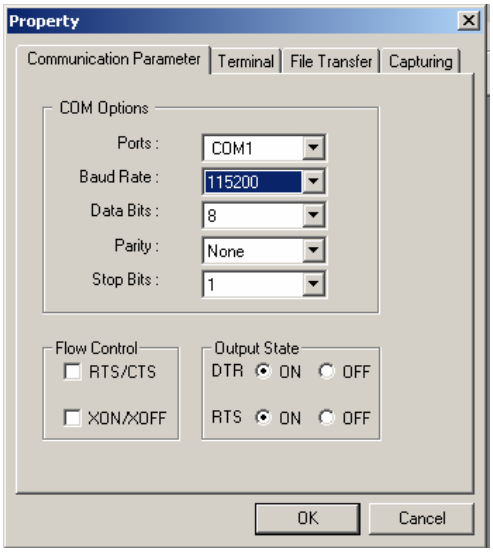
10. To start PComm Terminal Emulator, click on **Start → All Programs → PComm Lite Ver 1.3 → PComm Terminal Emulator**.



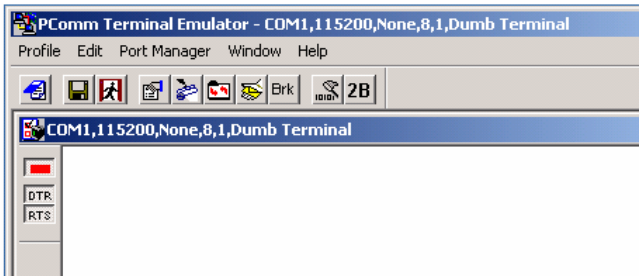
11. The PComm Terminal Emulator user interface will appear. Click on the **Open** button, which is the first blue icon on the tool bar.



12. Select the target COM port and communication parameters, and then click **OK** to open the port.



13. Terminal Emulator will connect to the target COM port.



AT Command Examples

The following examples are designed to give users a better understanding of how to use the AT Commands.

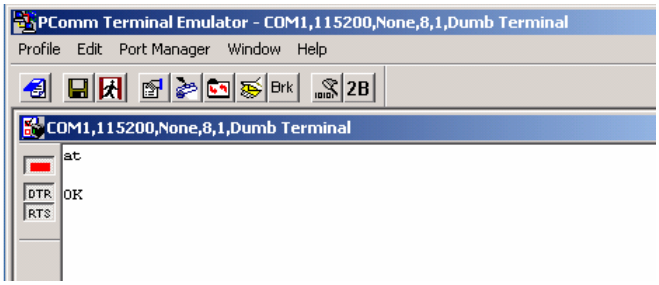
ATTENTION

Make sure that the RS-232 port of the OnCell G2150I GSM/GPRS modem is connected, and DIP Switch 1 is set to **ON**.

1. Modem acknowledgement

   a. Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem to a host PC. Open PComm Terminal Emulator with the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control), type **AT**, and then press **Enter**.

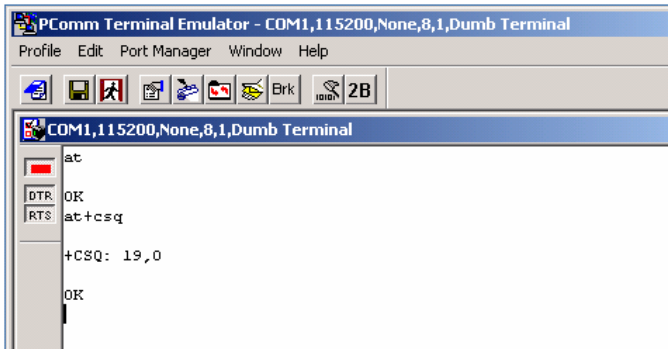
   b. A modem response of **OK** indicates that the modem is ready.



2. Verify the signal strength

   a. Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem to a host PC. Open PComm Terminal Emulator with the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control), type **AT+CSQ**, and press **Enter**.

   b. The modem will respond with the receive signal strength (RSSI) and channel bit error rate (BER).



Signal Strength Verification	
0 to 12	Weak or insufficient
13 to 19	Average
20 to 31	Exceptional
99	No signal

BER ranges from 0 to 7 (7 is the highest error rate).

NOTE RSSI should remain higher than 12 to create/accept GSM CSD data calls or establish a GPRS connection. Users can only transmit/receive by SMS (short message) if the RSSI is less than or equal to 11.

A better way of verifying the RSSI signal (instead of using the AT+CSQ command) is to check the "SIGNAL" LEDs on the front panel directly. See Chapter 2 for more information.

Selecting the Radio Band

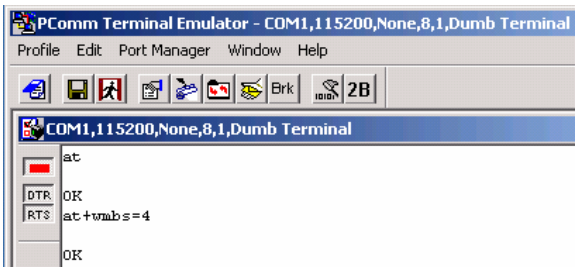
Although GSM-900 and GSM-1800 are used in most parts of the world, operators in United States, Canada, and many other countries in the Americas use GMS-850 or GSM-1900. A quad-band industrial cellular modem such as the OnCell G2150I makes it relatively easy to prepare the product for shipment to different parts of the world.

The GSM/GPRS band of OnCell G2150I is configured to 900/1800 MHz by default. For users NOT in this service area, follow the instructions below to set up the correct radio bands.

1. Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem to a host PC. Start PComm Terminal Emulator using the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control.)
2. Type **AT+WMBS=*x***, where x represents one of the band selections shown in the following table, and then press **Enter**.

x	**Radio Band Selection**
0	Mono-band, 850 MHz
1	Mono-band, 900 MHz
2	Mono-band, 1800 MHz
3	Mono-band, 1900 MHz
4	Dual-band, 850/1900 MHz
5	Dual-band, 900/1800MHz (default)
6	Dual-band, 900/1900MHz

For example, users in North America would type the following:

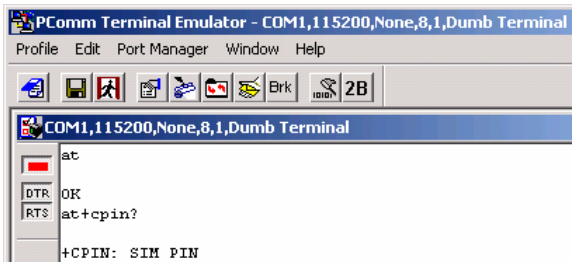


PIN Code Management

A suitable SIM (Subscriber Identity Module) card must be installed in the OnCell G2150I in order for it to be able to process data. The SIM card contains the data needed to identify the modem to the network service provider to activate the service, and is also used to store the GSM/GPRS modem PIN (Personal Identification Number.) codes and PUK (Personal Unblocking Key) codes, which are the same codes used with mobile phones. The PIN code helps prevent unauthorized persons from using mobile devices, such as the OnGell G2150I GSM/GPRS modem. Users must enter the PIN each time the modem is powered up. The PUK code is used to unblock a SIM card when an incorrect PIN code has been entered three times.

1. Query the Current PIN Status:
   Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem to a host PC. Start PComm Terminal Emulator with the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bit, and None for flow control.)

2. Type **AT+CPIN?** and press **Enter**.



If the OnCell G2150I responds with "**+CPIN: SIM PIN**" then the user must input the SIM's PIN code.

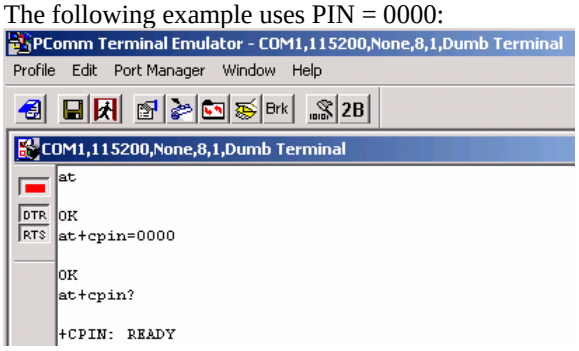
AT+CPIN? responses	Meaning of the response
+CPIN: READY	Modem is not waiting for any password
+CPIN: SIM PIN	PIN1 is required
+CPIN: SIM PUK	PUK1 is required

If the OnCell G2150I responds with "**+CPIN: READY**" then the SIM security is disabled, or the PIN for the SIM was entered correctly.

3. Enter PIN

If the modem responds with "**+CPIN: SIM PIN**" then type "**AT+CPIN=<*pin*>**" where **<*pin*>** is the correct PIN. Press **Enter**.

The following example uses PIN = 0000:



ATTENTION

Be careful when entering the PIN codes.

After 3 unsuccessful attempts at entering the PIN, you will need to use the PUK to proceed. PUK validation forces the user to enter a new PIN code as a second parameter, and this will be the new PIN code if PUK validation succeeds. CHV1 will be enabled if PUK1 is correct. Therefore, the application uses the following command:

AT+CPIN=<*PUK*>,<*NewPIN*>

Note that users must apply for PUK codes from the mobile service provider.

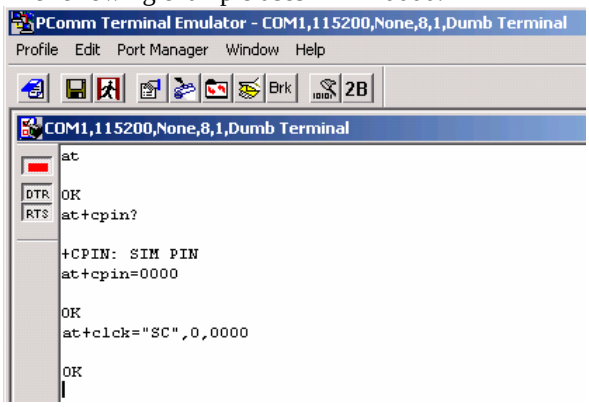
4. Disable the Facility Lock

   Disabling the facility lock will allow the G2150I to operate without entering the PIN code each time the modem is powered up.

   a. Type **AT+CPIN=<*pin*>** where **<*pin*>** is the correct PIN. Press **Enter**.

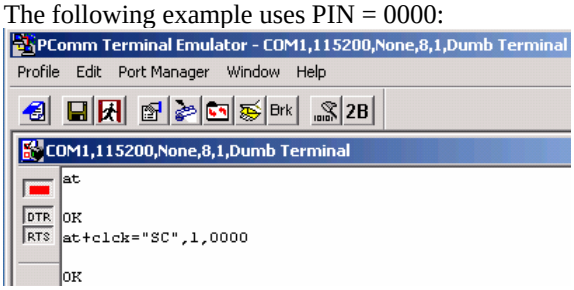
   b. Type **AT+CLCK="SC",0,<*pin*>** where SC should be in capitals and <***pin***> is the correct PIN.

   The following example uses PIN = 0000:



5. Enable the Facility Lock by typing **AT+CLCK="SC",1,<*pin*>**

   The following example uses PIN = 0000:



Serial Line Settings

The default serial communication parameters are 115200 bps, 8, none, 1. Follow the steps below to change these settings.

1. Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem to a host PC. Open PComm Terminal Emulator with the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control.)

2. Baudrate settings

   a. Type **AT+IPR=*x*** and press **Enter**, where ***x*** is one of the follow baudrates: **300**, **600**, **1200**, **2400**, **4800**, **9600**, **19200**, **38400**, **57600**, **115200, 0 (autobauding)**.

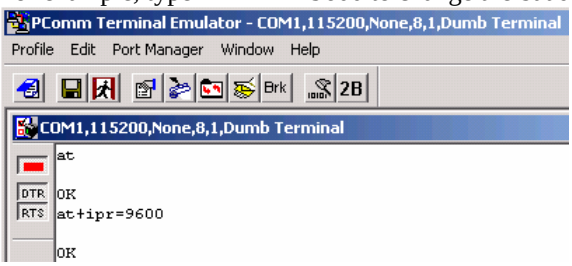
   b. Update the configuration of the terminal to match the new settings.

   c. Type **AT&W** and press **Enter** to save the settings.

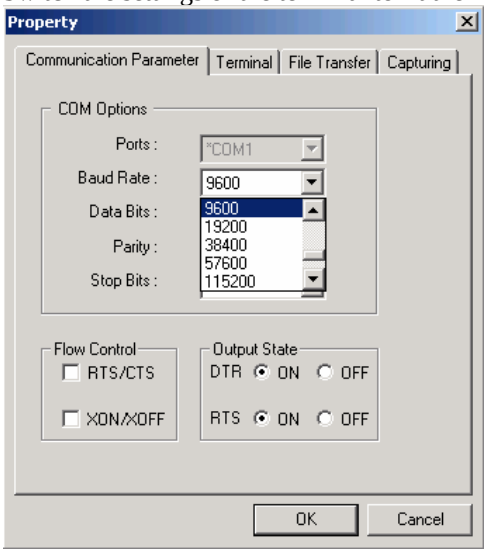
ATTENTION

The modem's serial communication parameters will be updated immediately. To continue using Terminal Emulator to configure the mode, you will need to update the Terminal settings to match the new settings of the modem.

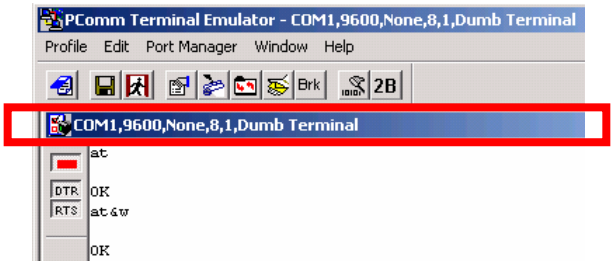
For example, type **AT+IPR=9600** to change the baudrate to **9600** bps:



Switch the settings of the terminal to fit the new settings.



Type **AT&W** and press **Enter** to save the settings.



3. Data Bits and Parity

   a. Type **AT+ICF=*x,y*** and press **Enter**, where **x** and **y** correspond to the following parameters.

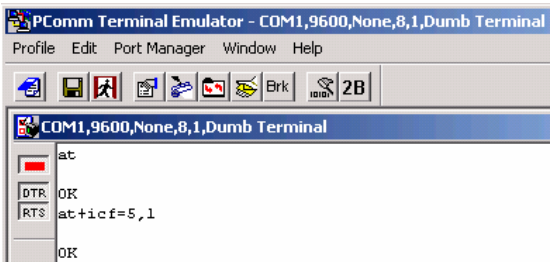
y = Data bits/stop bit(s)	1	8 data bits, 2 stop bits
	2	8 data bits, 1 parity, 1 stop bit
	3	8 data bits, 1 stop bit (default)
	4	7 data bits, 2 stop bits
	5	7 data bits, 1 parity, 1 stop bit
	6	7 data bits, 1 stop bit
z = Parity	0	Odd parity
	1	Even parity
	2	Mark parity
	3	Space parity
	4	None parity (default)

   b. Type **AT&W** and press **Enter** to save the settings.

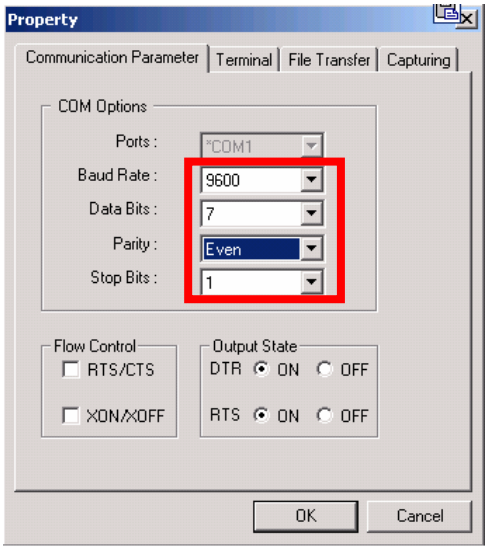
ATTENTION

1. The serial communication parameters will be updated immediately; change the terminal settings to match the new settings to keep configuring the modem.
2. **Autobauding** and the +++ escape command only work with the 8n1 or e71 settings. Using other settings will disable these functions.
3. You can only set **stop bits = 2** when **parity = none**.

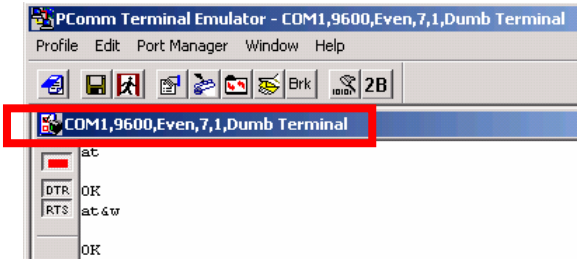
For example, type **AT+ICF=5,1** to change the parameters from **8n1** to **e71**:



Update the configuration of the terminal to match the new settings.



Type **AT&W** and press **Enter** to save the settings.



4. Flow Control

   The default RTS/CTS flow control setting is **none**. Follow steps a. and b. below to enable RTS/CTS flow control:

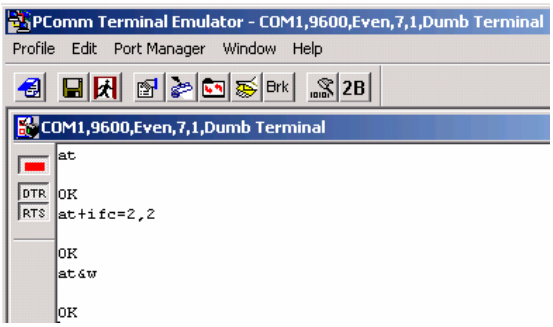
   a. Type **AT+ICF=2,2** and press **Enter**. To disable it again, type **AT+ICF=0,0** and press **Enter**.

   b. Type **AT&W** and press **Enter** to save the settings.

ATTENTION

1. The serial communication parameters will be updated immediately; change the terminal settings to match the new settings to keep configuring the modem.
2. XON/XOFF flow control is not supported.

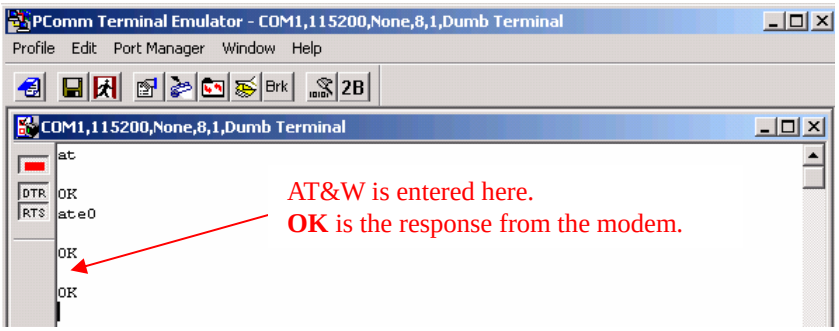
For example, type **AT+IFC=2,2** and press **Enter** to enable RTS/CTS flow control, and then type **AT&W** and press **Enter** to save the settings.



2-wire RS-485 Communication

2-wire RS-485 is designed to be half-duplex communication so that the modem local echo should be disabled by following steps.

1. On the bottom of OnCell G2150I GSM/GPRS modem, set **DIP1** to **ON**.
2. Connect the RS-232 port of the OnCell G2150I GSM/GPRS Modem of a host PC. Open PComm Terminal Emulator with the current communication parameters (default: 115200bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control.)
3. Type **ATE0** and press **Enter** to disable the local echo.
4. Type **AT&W** and press **Enter** to save the settings. Note that because the local echo is disabled, users will no see any response from the modem at the terminal screen.



5. Set the OnCell G2150I's DIP switches 1, 2, and 3 to OFF/ON/ON. I.e., DP1=OFF, DP2=ON, DP3=ON. The DIP switches are located on the modem's bottom panel.

Additional Information

1. V.25ter recommendation:

   Commands that are not listed in the manual **G2150I_AT_Commands.pdf**, which is located in the **AT_Commands** folder on the Document and Software CD, are not supported. For commands that are not supported, the OnCell G2150I will respond with "ERROR". All modulation control, error control, and data compression commands are not recognized. An "ERROR" string will be returned if you issue one of these commands.

2. GSM 07.05 recommendation:

   07.05 commands not described in this manual will not be implemented. An "ERROR" string will be returned if you issue one of these commands.

3. GSM 07.07 recommendation:

   07.07 commands not described in this manual will not implemented. An "ERROR" string will be returned if you issue one of these commands.

4

GSM CSD Connection

A Circuit-Switched Data Connection makes the wireless modem work in a manner similar to a regular analog modem. You must have CSD service in order to make a CSD call.

This chapter covers the following topics:

- **Overview**
- **Establishing a CSD Connection**
- **Answering a CSD Connection**

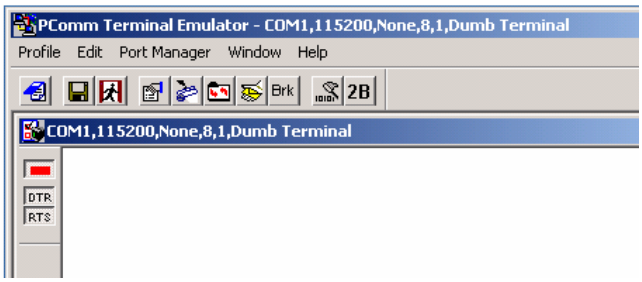
Overview

CSD (Circuit Switched Data) is the original form of data transmission developed for GSM systems. By using a single radio time slot, CSD is able to deliver 9.6 to 14.4 kbit/s data transmission to both the GSM Network and PSTN Switching Subsystem through direct calls. Most of the time, it is initiated by standard AT commands. Using the modem to access remote devices by CSD is often more convenient than installing cables and data lines. Data collection and monitoring will be more flexible since CSD can be used for applications that are hard to wire or hard to access.

Establishing a CSD Connection

The following instructions describe the steps you should follow to establish a CSD connection using the OnCell G2150I GSM/GPRS modem with MOXA PComm Lite 2000's Terminal Emulator.

1. Open PComm Terminal Emulator with the current communication parameters (default: 115200 bps, 8 for Data bits, None for Parity, 1 for Stop bits, and None for flow control).

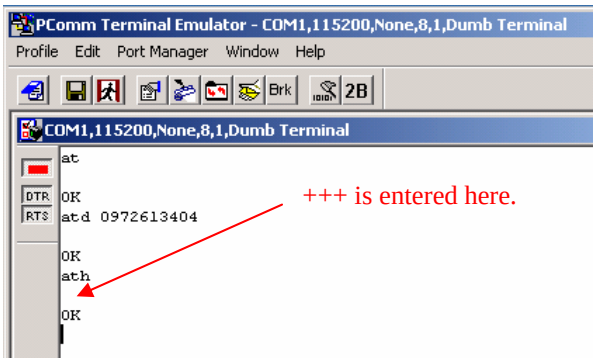


ATTENTION

1. Check the "SIGNAL" LED indicators on the front panel of the OnCell G2150I GSM/GPRS modem. If the LED are all off, this means the SIM card is not installed properly, or there is no signal at all.
2. If there only one LED is illuminated, then the signal is not strong enough to create a CSD connection. Adjust the position of the antenna, change the location of the modem, or use the optional high-gain antennas instead.
3. Ensure that your SIM card has the CSD Service activated. For most regions, you must apply to your mobile service provider to receive this service.
4. Ensure that the RS-232 port on the OnCell G2150I GSM/GPRS modem is connected and DIP Switch 1 is set to **ON**.

2. Type **ATD <*phone number*>** and then press **Enter**.

   Type the phone number you are calling between the brackets displayed on the screen. Do not type additional brackets. For example, type only ATD 0289191230, in which 0289191230 is typed between the brackets.
3. Check the front panel of the "GSM" LED indicator. If the LED displays a continuous amber color, then the CSD connection has been established successfully, and you can switch to data mode to proceed with data communication.
4. To disconnect the connection, type **+++.** The modem will respond with **OK** to indicate that you have already switched back to the command mode.
5. Type **ATH** and then press **Enter** to disconnect.



NOTE

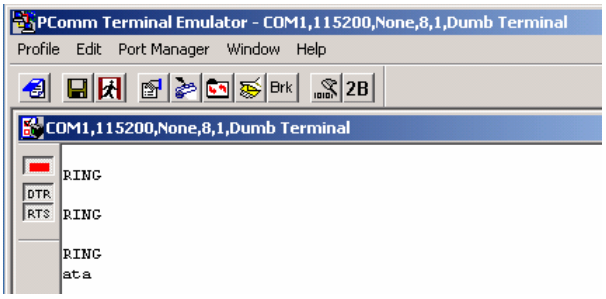
+++ is the escape sequence, and **ATH** is the hang-up command.

For international calls, the local international prefix does not need to be set, but does need to be replaced by the + character. I.e., you would type **ATD+886289191230**.

Answering a CSD Connection

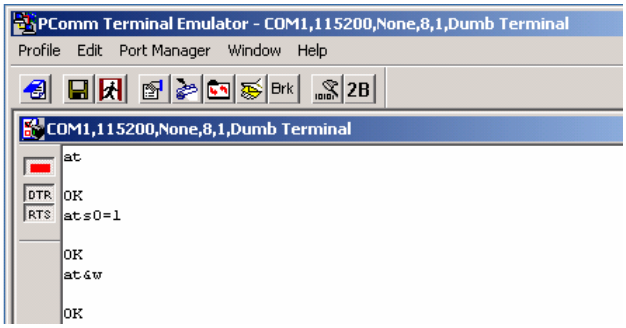
The following instructions describe the steps you should follow to establish a CSD connection using the OnCell G2150I GSM/GPRS modem with MOXA PComm Lite 2000's Terminal Emulator.

1. To answer a call manually, when the Terminal Emulator displays the RING response, type **ATA** and press **Enter**.



2. Check the "GSM" LED indicator on the front panel. If the LED displays a continuous amber color, then the CSD connection has been established, and the modem will be in the data mode. At this point you can proceed with data communication.

3. To answer a call automatically, type **ATS0=x** and press **Enter**, and then type **AT&W** and press **Enter** in the Terminal Emulator window. In this case, replace **x** with the number of rings that the modem receive before answering the call.



4. To disconnect the modem, type **+++.** The modem will respond with **OK**, which means that you have already switched back to command mode.

5. Type **ATH** and press **Enter** to disconnect.

NOTE **ATA** is the Answer command, and **ATS0=<*x*>** is the auto-answer command. The **AT&W** command will save the current settings to the modem.

ATTENTION

If you are answering a call from a PSTN dial-up modem, type **AT+CICB=0** to force the incoming call to be a data call. Type **AT+CBST=7, 0, 1** to set the bearer type to V.32 Modem (9600 bps). In addition, type **AT&W** to save the settings. For additional information, check the **G2150I_AT_Commands.pdf** manual in the **AT_Commands** folder on the Document and Software CD.

5

Using Short Message Services

GSM technology offers the benefit of using SMS (short message service) as an easy way to communicate over the mobile network. In this chapter, we explain how to use SMS with the OnCell G2150I GSM/GPRS Modem.

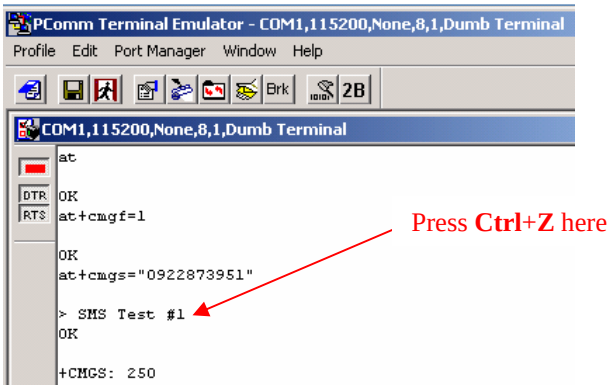
The following topics are covered in this chapter:

- **Sending a Short Message**
- **Reading a Short Message**
- **Deleting a Short Message**

Sending a Short Message

Follow these instructions to send a short message to a specific phone number.

1. Type **AT+CMGF=1** and then press **Enter**.
2. Type **AT+CMGS="<*phone number*>"** and then press **Enter**. The terminal will automatically move to the next line, which starts with >. Type your message to the right of the >.
3. Press **Ctrl** + **Z** to send the message.

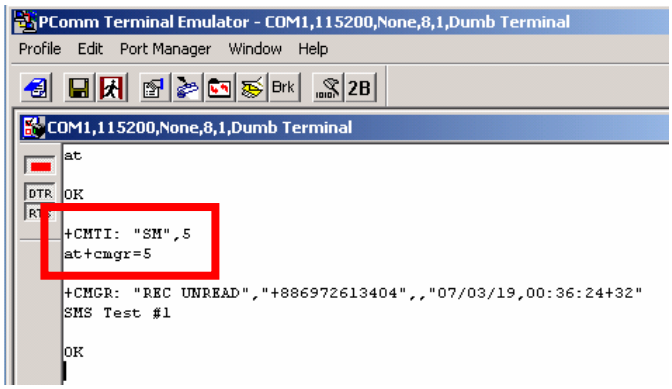


NOTE	**AT+CMGF=1** helps to set the SMS into Text mode.

Reading a Short Message

Follow these instructions to send a short message to a specific phone number.

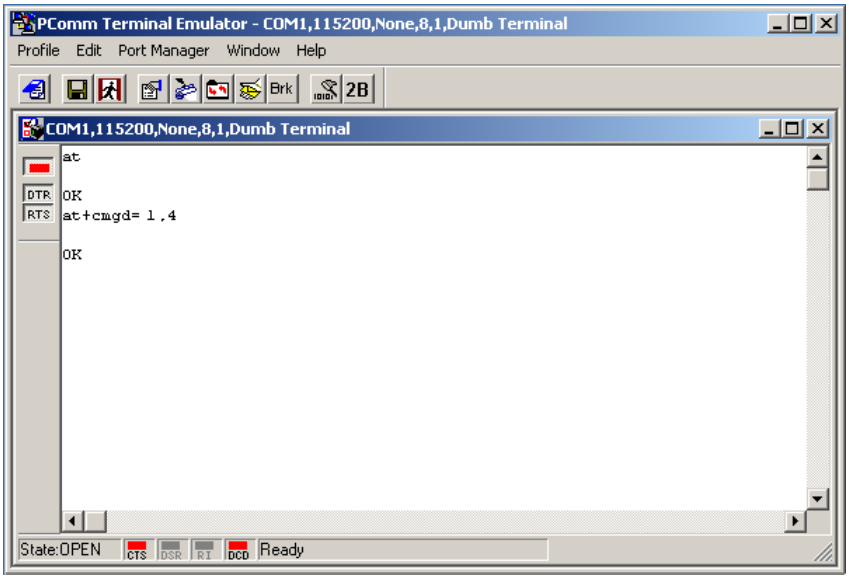
1. Type **AT+CMGF=1** and then press **Enter**.
2. When a short message is received, the modem will show the storage number of the message after "**+CMIT: "SM", *x***" (where the ***x*** is the storage number).
3. Type **AT+CMGR=*x*** to read the message.
4. In the example shown below, the ***x*=5** means that the message is stored in the 5th storage location.



Deleting a Short Message

Follow these instruction to delete a short message.

1. Type **AT+CMGD=*1,4*** and then press **Enter**.
2. The following example shows how to delete all short messages in storage.



NOTE Refer to the **G2150I_AT_Commands.pdf** manual in the **AT_Commands** folder on the Document and Software CD for more detailed information about using SMS.

6

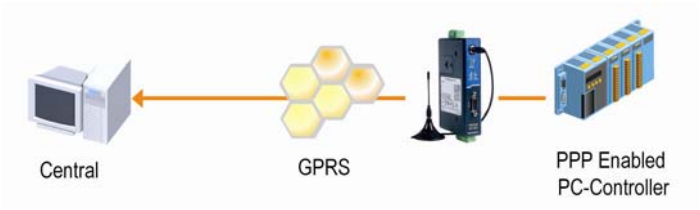
GPRS Connection

This following topics are covered in this chapter:

- **Overview**
- **Windows GPRS Access**
  - Installing the Modem Driver
  - Modem Diagnostics
  - Setting up the APN
  - Adding Windows DUN

Overview

GPRS is a packet-switched technology, which means that multiple users share the same transmission channel. In addition, GPRS transmits only when there is outgoing data. This means that the available bandwidth can be dedicated solely to data communication when needed. In general, a GPRS network can be viewed as a special IP network that offers IP connectivity to IP terminals. Devices such as PCs, embedded computers, and PLCs that are PPP-enabled can be easily connected to the IP network and the Internet.



The OnCell G2150I GSM/GPRS modem provides multi-slot Class 10, which means that there are **4 Rx** timeslots plus **1 Tx** timeslot, or **3 Rx** timeslots plus **1 Tx** timeslot. The CS-1 to CS-4 Coding Schemes must be supported by the provider. GPRS offers no guaranteed data rates or bandwidth. The value assigned by the provider (coding scheme and timeslots) can change dynamically during a connection.

In general, for the **1 Tx + 4 Rx** combination, the **Tx** throughput is around 8-12 Kbps when the **Rx** throughput is around 32-48 Kbps.

For the **2 Tx** + **3 Rx** combination, the Tx throughput is around 8-12 Kbps when the Rx throughput is around 32-48 Kbps.

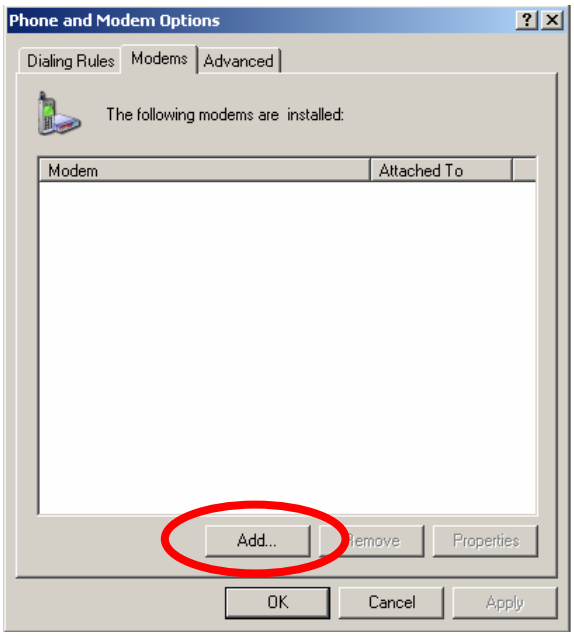
Windows GPRS Access

The OnCell G2150I GSM/GPRS Modem can use Windows DUN (Dial-up Networking) to provide the Internet access through the GPRS mobile network. Instructions are described in the following chapters.

NOTE	The specific steps may vary depending on your version of Windows and your Windows settings.

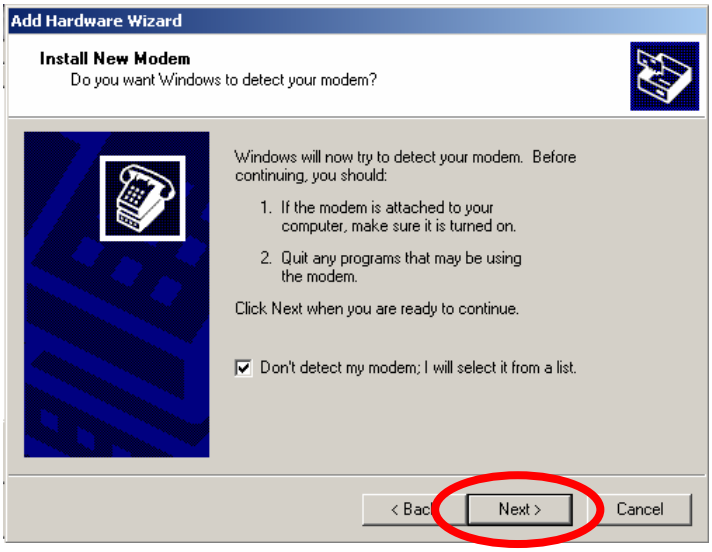
Installing the Modem Driver

1. In the Control Panel, open "Phone and Modem Options" and go to the "Modem" tab. Click **Add** to add a new modem.

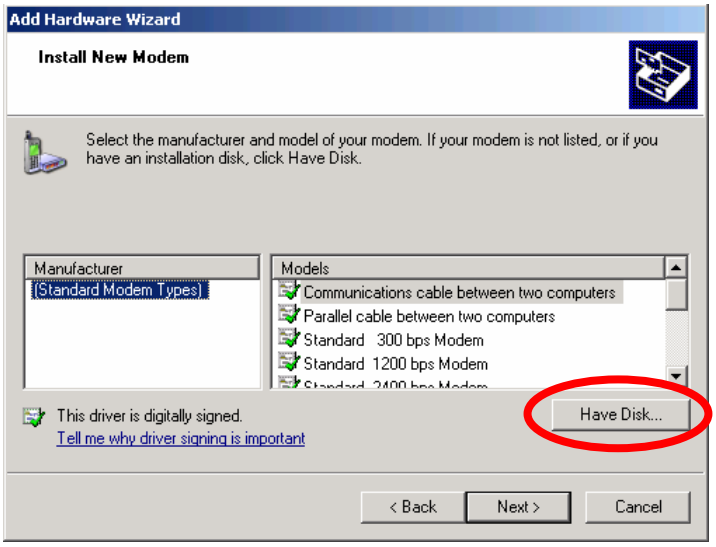


NOTE The first time you access the **Phone and Modem Options**, Windows will ask you to input the area code. Enter the area code to proceed.

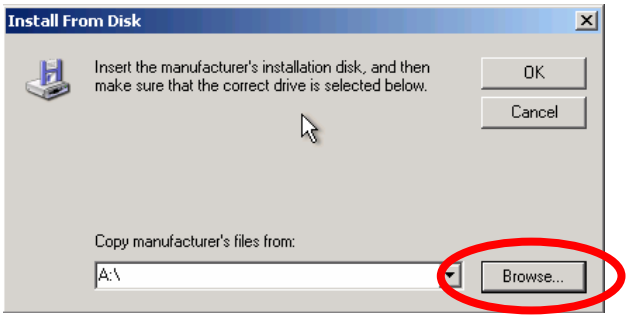
2. When the Install Mode window opens, select **Don't detect my modem, I will select it from a list** and then click **Next**.


Add Hardware Wizard
Install New Modem
Do you want Windows to detect your modem?
Windows will now try to detect your modem. Before continuing, you should:
1. If the modem is attached to your computer, make sure it is turned on.
2. Quit any programs that may be using the modem.
Click Next when you are ready to continue.
Don't detect my modem; I will select it from a list.
< Back
Next >
Cancel

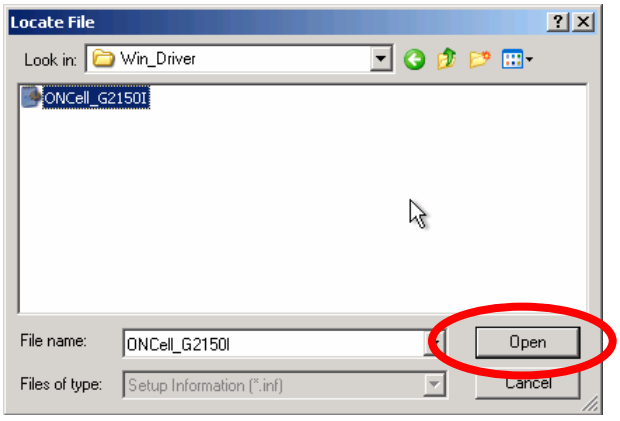
3. Next, click **Have Disk**.


Add Hardware Wizard
Install New Modem
Select the manufacturer and model of your modem. If your modem is not listed, or if you have an installation disk, click Have Disk.
Manufacturer
(Standard Modem Types)
Models
Communications cable between two computers
Parallel cable between two computers
Standard 300 bps Modem
Standard 1200 bps Modem
This driver is digitally signed.
Tell me why driver signing is important
Have Disk...
< Back
Next >
Cancel

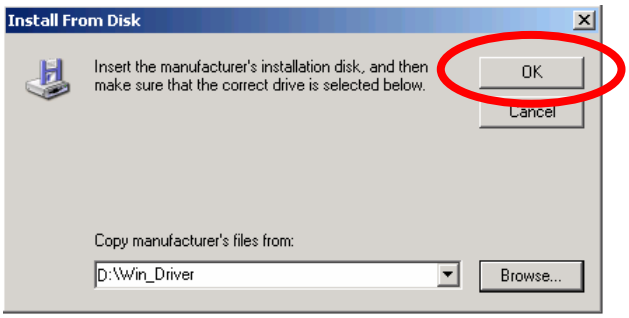
4. When the Install From Disk window opens, click **Browse**.



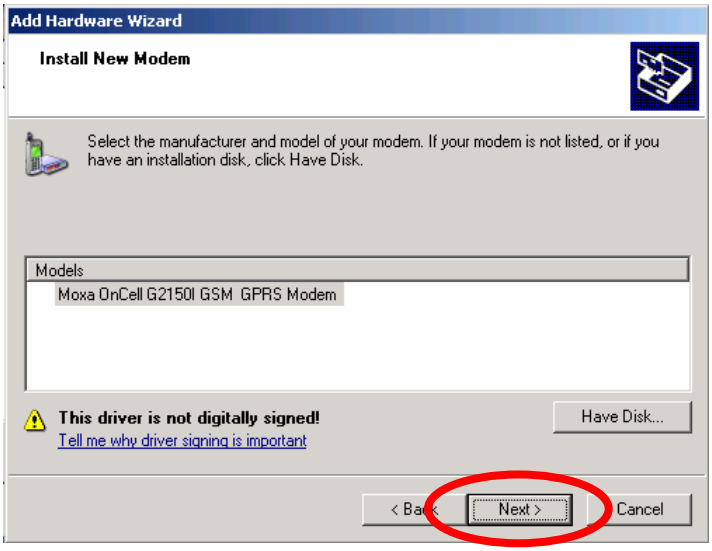
5. Select the **OnCell_G2150I.inf** driver. The file is located in the **Win_Driver** directory on the Document and Software CD. Click **Open** to proceed.



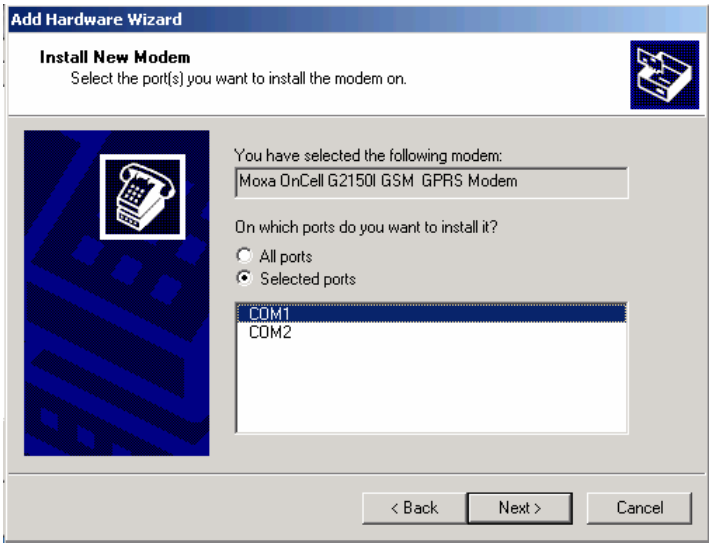
6. When the Install From Disk page opens, click **OK**.



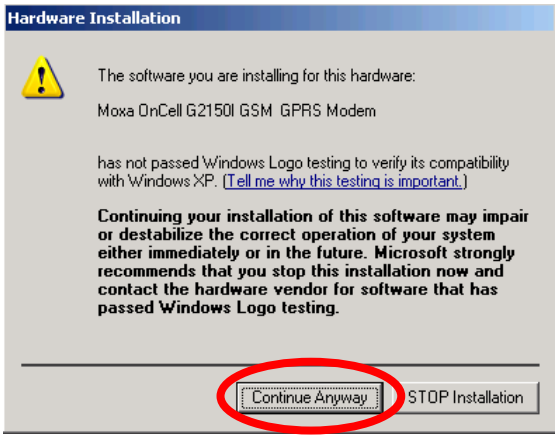
7. Click **Next**.


Add Hardware Wizard
Install New Modem
Select the manufacturer and model of your modem. If your modem is not listed, or if you have an installation disk, click Have Disk.
Models
Moxa OnCell G2150I GSM GPRS Modem
This driver is not digitally signed!
Tell me why driver signing is important
Have Disk...
< Back
Next >
Cancel

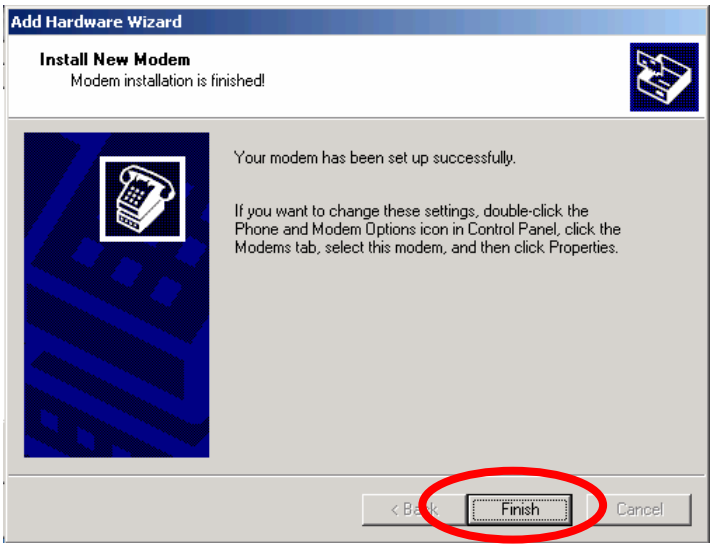
8. When the next window opens, select the OnCell G2150I GSM/GPRS COM port that you are using, and then click **Next**.


Add Hardware Wizard
Install New Modem
Select the port(s) you want to install the modem on.
You have selected the following modem:
Moxa OnCell G2150I GSM GPRS Modem
On which ports do you want to install it?
All ports
Selected ports
COM1
COM2
< Back
Next >
Cancel

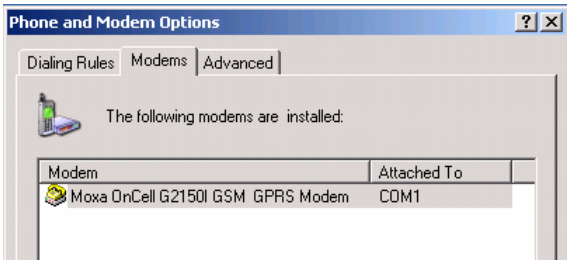
9. A message will appear stating that the driver has not passed Windows Logo testing. Click **Continue Anyway** to proceed.


Hardware Installation
The software you are installing for this hardware:
Moxa OnCell G2150I GSM GPRS Modem
has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.)
Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.
Continue Anyway
STOP Installation

10. Click **Finish** to complete the installation procedure.


Add Hardware Wizard
Install New Modem
Modem installation is finished!
Your modem has been set up successfully.
If you want to change these settings, double-click the Phone and Modem Options icon in Control Panel, click the Modems tab, select this modem, and then click Properties.
< Back
Finish
Cancel

11. At this point, the OnCell G2150I driver should be listed on the "Modems" tab under "Phone and Modem Options."



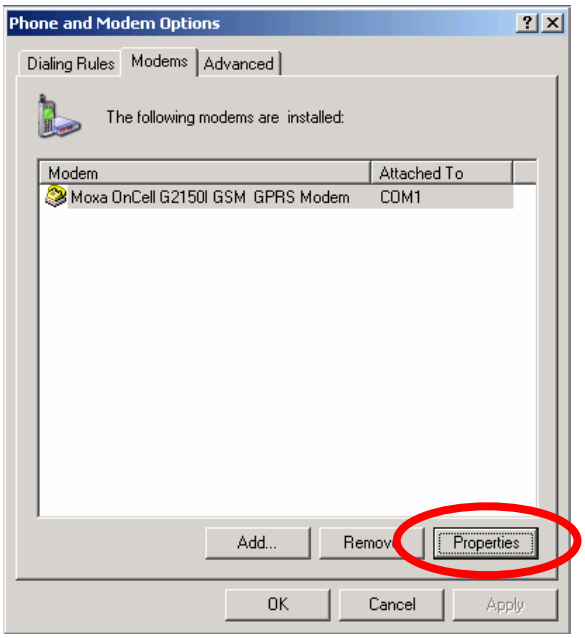
Modem Diagnostics

Follow these steps to verify that the modem is installed properly and has been activated.

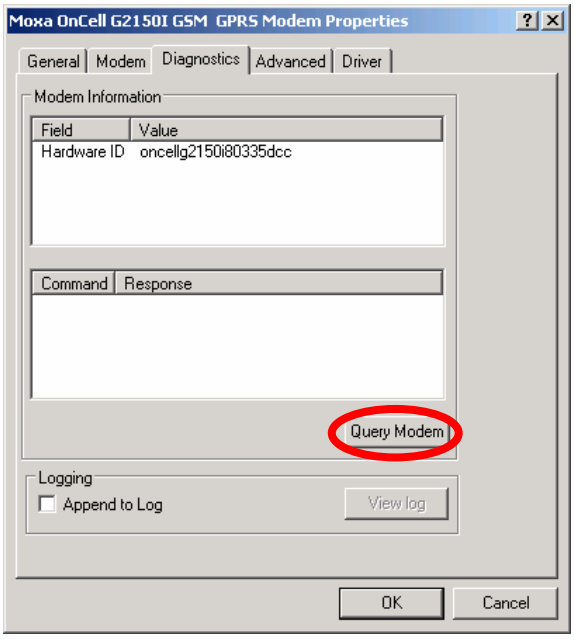
ATTENTION

Make sure that the RS-232 port of the OnCell G2150I GSM/GPRS modem is connected, and DIP Switch 1 is set to **ON**.

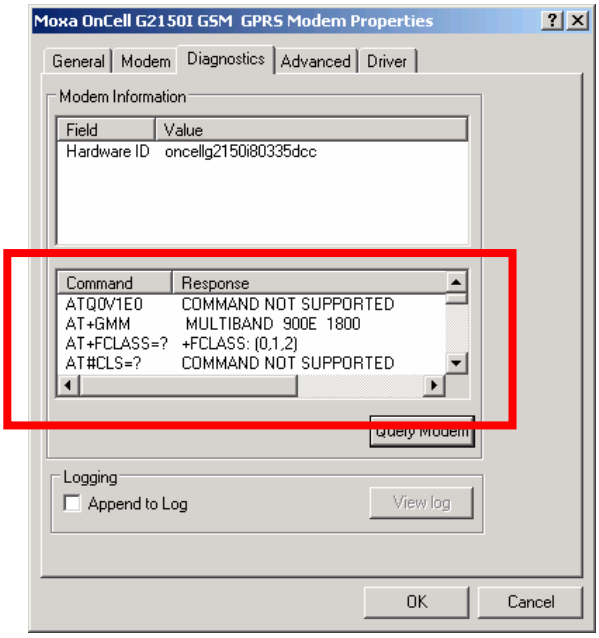
1. From the Control Panel, open **Phone and Modem Options**, click the **Modem** tab, and then click **Properties**.



2. Click the **Diagnostics** tab, and then click **Query Modem**.



3. If the query is successful, both commands to the modem and responses from the modem will be displayed.



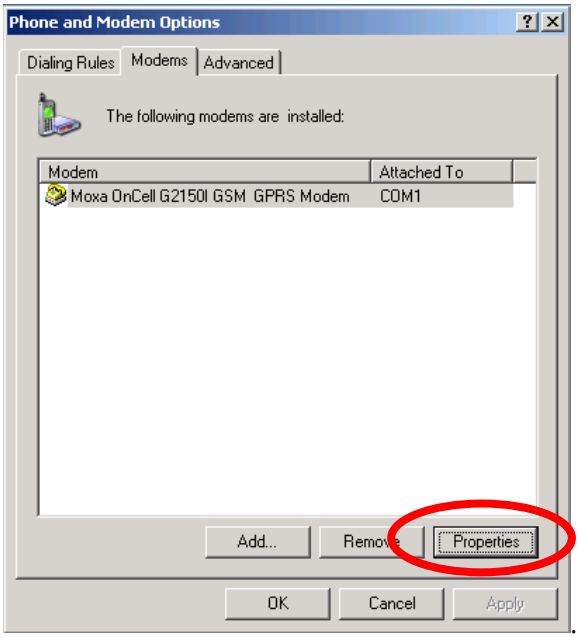
Setting up the APN

Before using the GPRS on the Windows DUN, the APN (Access Point Name) must be added as a modem initialization command. Detailed instructions are shown below.

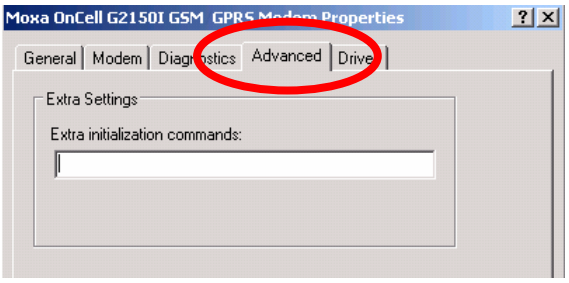
ATTENTION

1. Check the "SIGNAL" LED indicators on the front panel of the OnCell G2150I GSM/GPRS modem. If none of the LEDs are illuminated, then the SIM card is not installed properly, or the modem is not picking up a signal.
2. If only one "SIGNAL" LED is illuminated, then the signal is not strong enough to create a GPRS connection. Adjust the position of the antenna, change the location of the installation, or use an optional high-gain antenna instead.
3. Ensure that your SIM card has the GPRS Service activated. In most regions, you will need to apply to your mobile service provider to activate the service.
4. Make sure that the RS-232 port of the OnCell G2150I GSM/GPRS modem is connected and DIP Switch 1 is set to **ON**.

1. From the Control Panel, open **Phone and Modem Options**, click the **Modem** tab, and then click **Properties**.



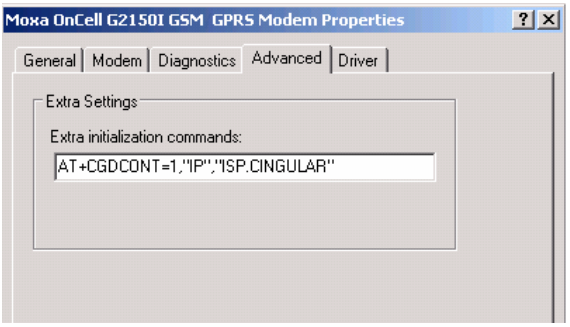
2. Click the **Advanced** tab next.



3. Enter the following commands in the **Extra initialization commands:** text box.

   AT+CGDCONT=1,"IP","<*APN*>"

   Replace <APN> with the correct service for your account. For example:
   AT+CGDCONT=1,"IP","ISP.CINGULAR"



ATTENTION

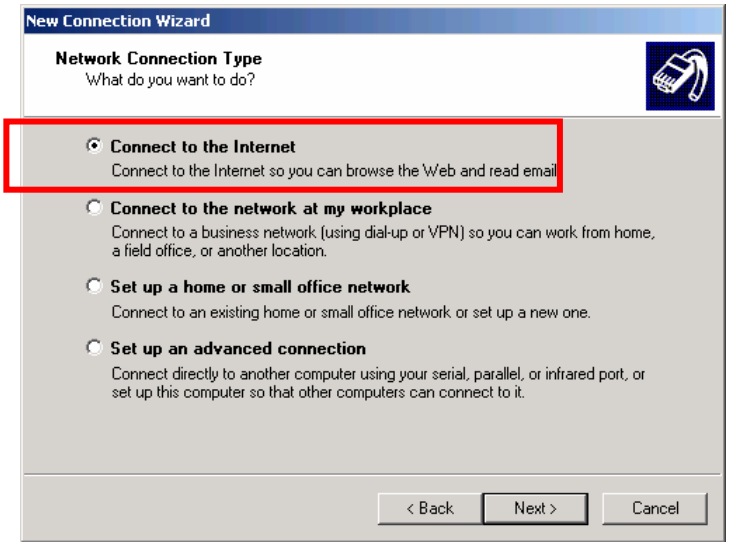
1. The APN should be typed between the displayed brackets. Remember that the APN is case sensitive.
2. Note that "**IP**" should be written in all capital letters.
3. For a list of APNs, please refer to the file **APN_List.pdf**, which is located in the **APN_List** folder on the Document and Software CD.

4. Click **OK** to close the **Properties** window.

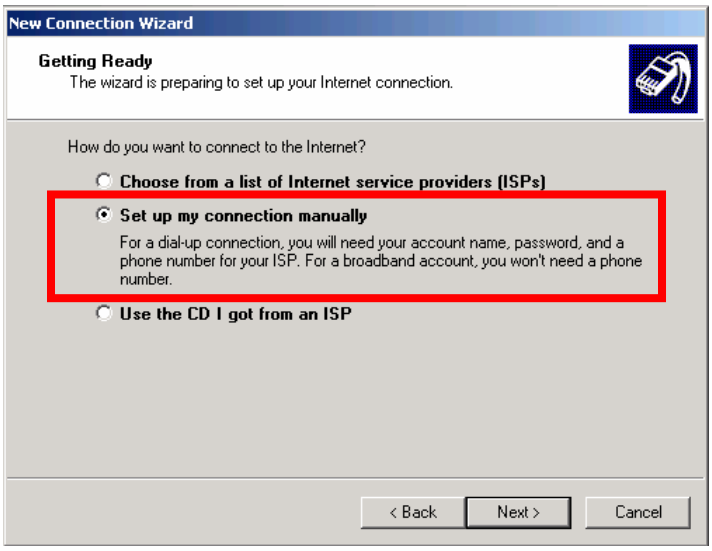
Adding Windows DUN

Follow these steps to add Windows Dial-up Networking.

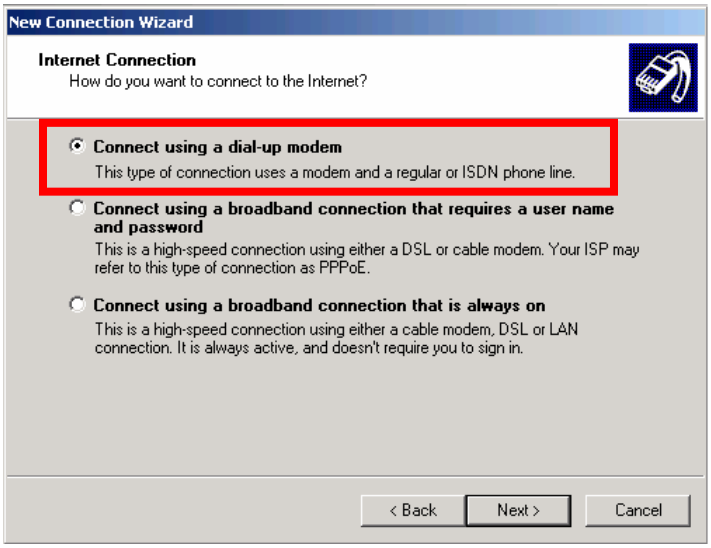
1. In the Control Panel, open Network Connections, and then click **Create a new connection**.
2. When the **New Connection Wizard** window opens, select the **Connect to Internet** option, and then click **Next**.


New Connection Wizard
Network Connection Type
What do you want to do?
Connect to the Internet
Connect to the Internet so you can browse the Web and read email
Connect to the network at my workplace
Connect to a business network (using dial-up or VPN) so you can work from home, a field office, or another location.
Set up a home or small office network
Connect to an existing home or small office network or set up a new one.
Set up an advanced connection
Connect directly to another computer using your serial, parallel, or infrared port, or set up this computer so that other computers can connect to it.
< Back
Next >
Cancel

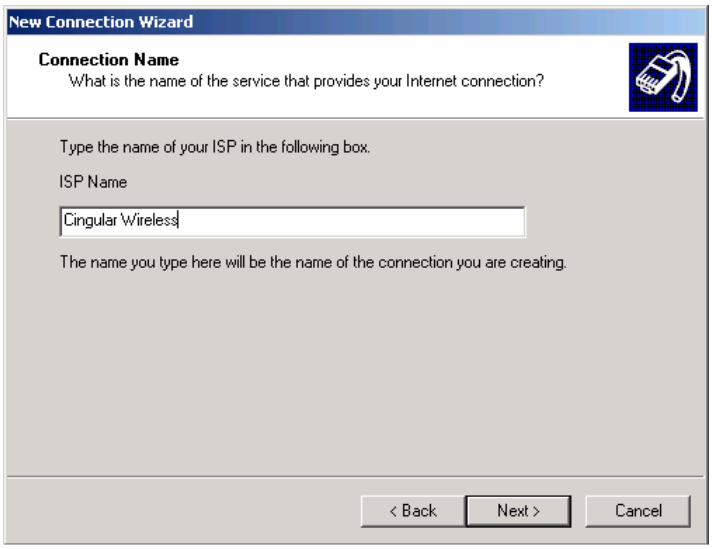
3. Select the **Set up my connection manually** option, and then click **Next**.


New Connection Wizard
Getting Ready
The wizard is preparing to set up your Internet connection.
How do you want to connect to the Internet?
Choose from a list of Internet service providers (ISPs)
Set up my connection manually
For a dial-up connection, you will need your account name, password, and a phone number for your ISP. For a broadband account, you won't need a phone number.
Use the CD I got from an ISP
< Back
Next >
Cancel

4. Select the **Connect using a dial-up modem** option, and then click **Next**.


New Connection Wizard
Internet Connection
How do you want to connect to the Internet?
Connect using a dial-up modem
This type of connection uses a modem and a regular or ISDN phone line.
Connect using a broadband connection that requires a user name and password
This is a high-speed connection using either a DSL or cable modem. Your ISP may refer to this type of connection as PPPoE.
Connect using a broadband connection that is always on
This is a high-speed connection using either a cable modem, DSL or LAN connection. It is always active, and doesn't require you to sign in.
< Back
Next >
Cancel

5. Type the name of your service provider in the text input box, and then click **Next**.


New Connection Wizard
Connection Name
What is the name of the service that provides your Internet connection?
Type the name of your ISP in the following box.
ISP Name
Cingular Wireless
The name you type here will be the name of the connection you are creating.
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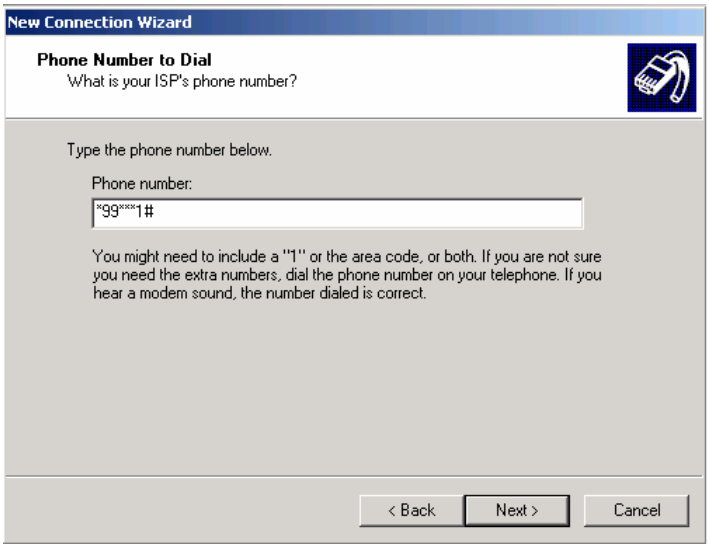
Next >
Cancel

6. Type ***99***1#** in the Phone number text input box, and then click **Next**.


New Connection Wizard
Phone Number to Dial
What is your ISP's phone number?
Type the phone number below.
Phone number:
*99***1#
You might need to include a "1" or the area code, or both. If you are not sure you need the extra numbers, dial the phone number on your telephone. If you hear a modem sound, the number dialed is correct.
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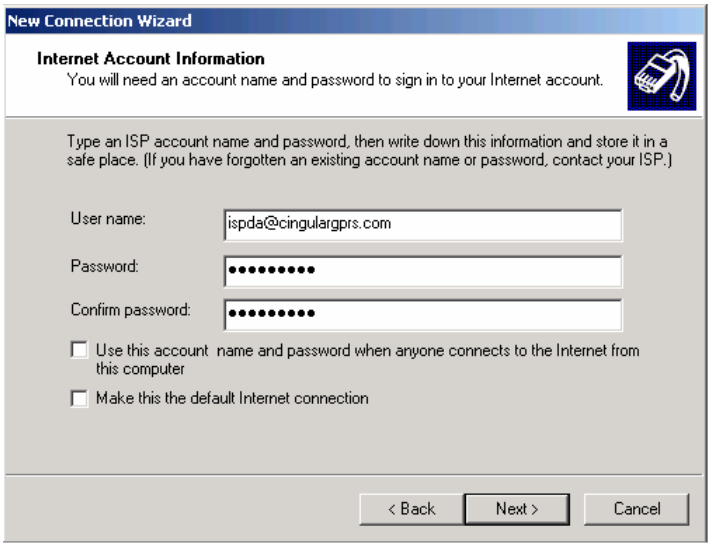
Next >
Cancel

7. Type the **User name** and **Password** in the appropriate text boxes, and then click **Next**. For example:


New Connection Wizard
Internet Account Information
You will need an account name and password to sign in to your Internet account.
Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)
User name:
ispda@cingulargprs.com
Password:
Confirm password:
Use this account name and password when anyone connects to the Internet from this computer
Make this the default Internet connection
< Back
Next >
Cancel

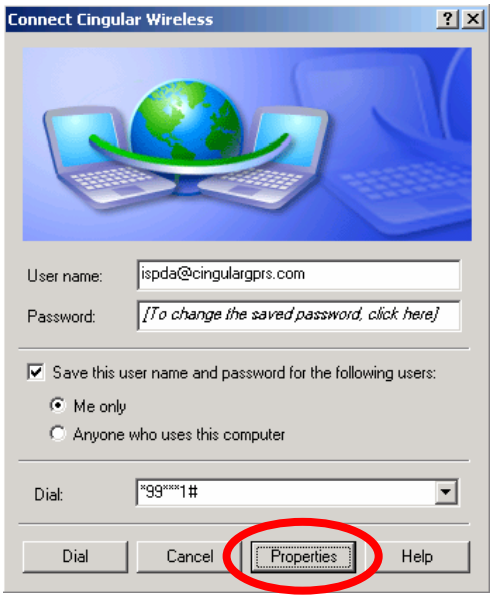
ATTENTION

For a list of User names and Passwords, refer to the file **APN_List.pdf** in the **APN_List** folder on the Document and Software CD, or consult your service provider for further details.

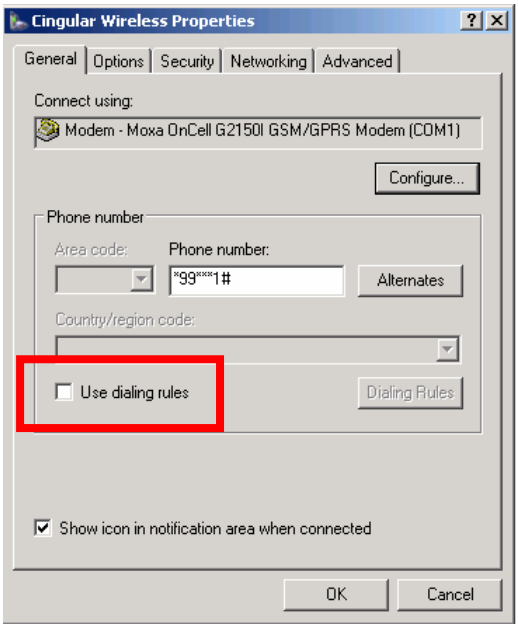
8. Click **Finish**.

New Connection Wizard
Completing the New Connection Wizard
You have successfully completed the steps needed to create the following connection:
Cingular Wireless
Share with all users of this computer
The connection will be saved in the Network Connections folder.
Add a shortcut to this connection to my desktop
To create the connection and close this wizard, click Finish.
< Back
Finish
Cancel

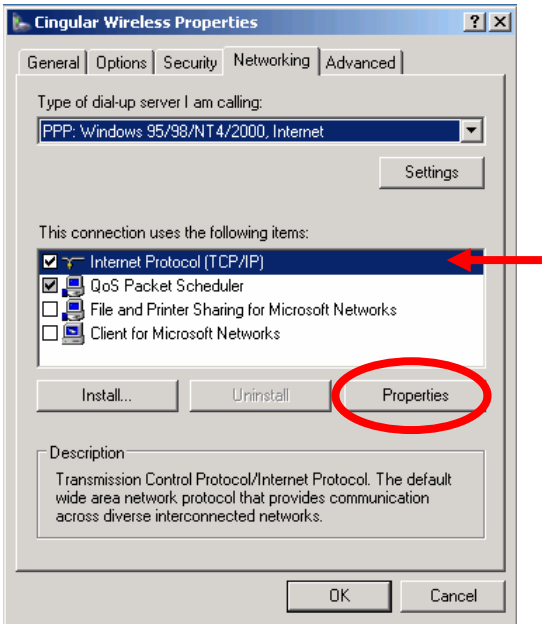
9. When the next window opens, click **Properties**.



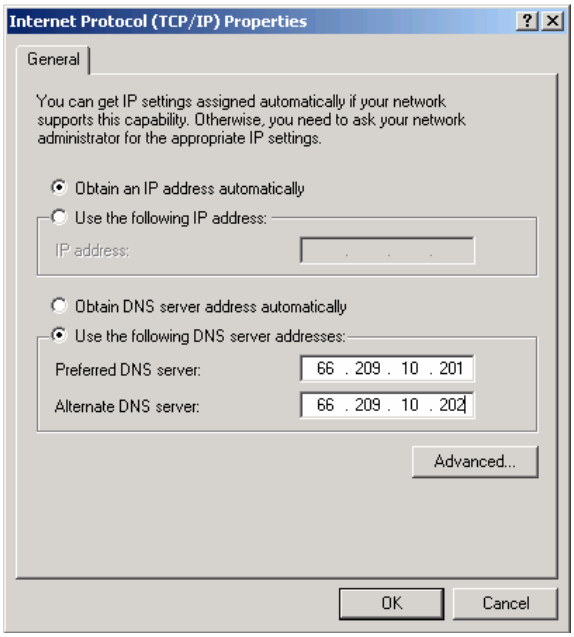
10. Check to make sure that the **Use dialing rules** box is NOT checked, and then click the **Networking** tab.



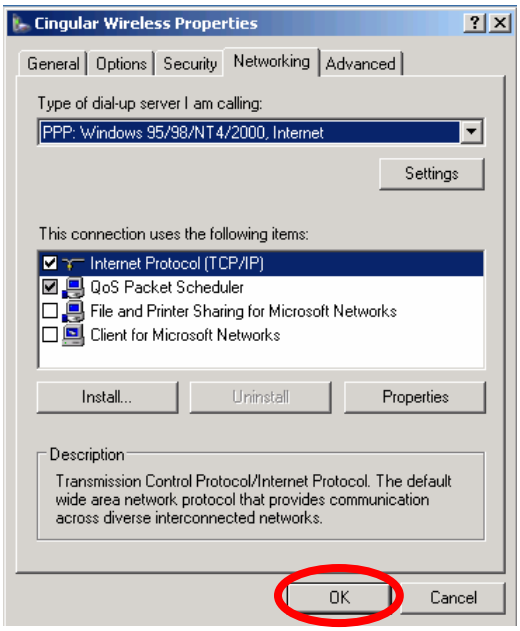
11. If you know the IP address of the DNS server, click on **Internet Protocol (TCP/IP)** to highlight it, and then click **Properties**.



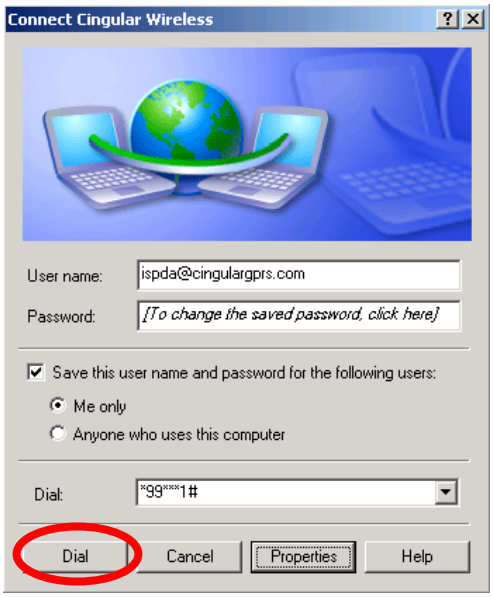
12. Select the **Use the following DNS server addresses** option, type the IP addresses in the appropriate text boxes, and then click **OK**.


Internet Protocol (TCP/IP) Properties
General
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.
Obtain an IP address automatically
Use the following IP address:
IP address:
Obtain DNS server address automatically
Use the following DNS server addresses:
Preferred DNS server: 66 . 209 . 10 . 201
Alternate DNS server: 66 . 209 . 10 . 202
Advanced...
OK
Cancel

13. Click **OK**.



14. Click **Dial** to establish the connection.



A

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer, or an experienced radio/TV technician for help.

CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement:

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference and
2. This device must accept any interference received, including interference that may cause undesired operation.

B

Service Information

This appendix shows you how to contact MOXA for information about this and other products, and how to report problems.

In this appendix, we cover the following topics.

- **MOXA Internet Services**
- **Problem Report Form**
- **Product Return Procedure**

MOXA Internet Services

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, MOXA Internet Services has been set up to provide technical support, driver updates, product information, and user's manual updates.

The following services are provided

E-mail for technical support.....support@moxa.com.tw

Moxa Group website for product information, driver downloads, documentation, and more:

.....http://www.moxa.com

Problem Report Form

MOXA OnCell G2150I

Customer name:	
Company:	
Tel:	**Fax:**
Email:	**Date:**

1. **Moxa Product:** ☐ OnCell G2150I
2. **Serial Number:** _____

Problem Description: Please describe the symptoms of the problem as clearly as possible, including any error messages you see. A clearly written description of the problem will allow us to reproduce the symptoms, and expedite the repair of your product.

Product Return Procedure

For product repair, exchange, or refund, the customer must:

- Provide evidence of original purchase.
- Obtain a Product Return Agreement (PRA) from the sales representative or dealer.
- Fill out the Problem Report Form (PRF). Include as much detail as possible for a shorter product repair time.
- Carefully pack the product in an anti-static package, and send it, pre-paid, to the dealer. The PRA should be visible on the outside of the package, and include a description of the problem, along with the return address and telephone number of a technical contact.